



Vol. 18, No. 4

December 2017

### **Sunny Orange County, CA to host the 2018 NACM Midyear Conference**

Orange County, California will play home to the next NACM Midyear Conference. To be held February 11-13, 2018, the next conference theme is *Bridging the Gap: The Power of Strategic Collaboration*. At this year's conference attendees will be provided with training and networking opportunities that will encourage them to consider how collaboration can be used to address systemic issues that intersect with internal and external interests of the judicial branch. The conference theme highlights the collaborative intersections that exist between the work of the court and the needs of the community by engaging the private sector and other governmental entities, all of which are essential in building a more responsive and forward-thinking model of justice. [Learn more here!](#)



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### **NACM Develops New Core Resources**

The Core Committee is seeking volunteers for its curricula review process. The next two sub-committees are Accountability and Court Performance and Public Trust and Confidence. If you would like to volunteer for one of these curricula reviews, please contact Kathy Griffin at [kathy@nacmnet.org](mailto:kathy@nacmnet.org).



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**NACM's Guide to Domestic Violence Cases**  
*Now Available!*

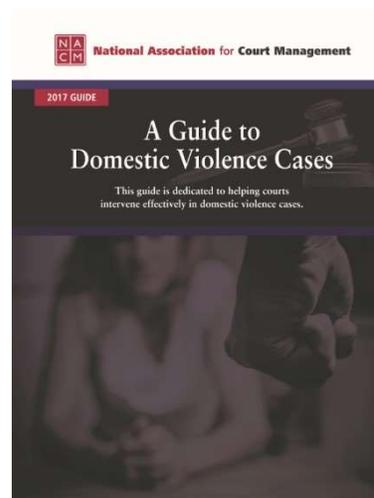
NACM is happy to announce its newest publication, the revised Guide to Domestic Violence Cases. This guide is dedicated to helping court intervene effectively in domestic violence cases.

NACM drafts guides to assist members with issues pertinent to court management. The guides are created from court practitioners and other industry experts. The Guide to Domestic Violence Cases was fortunate to have a dedicated group who authored the Guide and led the revisions.

The Guide to Domestic Violence Cases (2017) (Revised) can be downloaded by members by logging onto the member portal and clicking here. The publication is listed under Guides. Non-members interested in purchasing the Guide may do so for \$10. Contact Janet Reid, NACM Association Manager at jreid@ncsc.org.

The following individuals served on the revision committee and did an amazing job:

Julie Dybas, Chair (AZ)	Hon. Statia Hendrix (AZ)
Madelynn Herman (VA)	Wendy Lyford (AK)
Hon. Wendy Million (AZ)	Kimberly Piechowiak TX)
Kay Radwanski (AZ)	Heidy Yang (CA)
Aurora Zamora (TX)	



## **A Year in Review. A Look Ahead.**

**By Ken Kallman**

*"Tell me and I forget. Teach me and I remember. Involve me and I learn." - Benjamin Franklin*

Members have a range of options to help make membership more interesting and to take advantage of a range of unique opportunities. The Early Career Professionals Program, for example, provides current members mentoring opportunities to increase their proficiency as court management professionals. Three other examples of unique opportunities include: (1) the Midyear Scholarship Program – to help members attending the midyear conference with offsetting related expenses; (2) the Onboarding Program – to provide new members information about NACM, ways to get involved, and specific member contact information; (3) the LinkedIn campaign – reaching out to court management professionals on the LinkedIn network and measuring how the number of people who open the email and click through for more information effects membership in NACM.

As we look ahead to 2018, consider the benefits of available opportunities to work with other court management professionals and to advance the administration of justice.

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## **Design Thinking & Agile Development:** *What are they and how do they help Access to Justice?*

Click [here](#) to access the SRLN's brief on Design Thinking 101, which introduces three commonly used terms, design thinking, legal design, and agile; includes an example of applying these concepts to forms development; and provides an introductory reading list. This document is designed to illustrate the power of design thinking.

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## **The ABA/NLADA's Equal Justice Conference: May 10-12, 2018, San Diego, CA**

The Equal Justice Conference joins all components of the civil legal aid community to discuss and address issues related to the delivery of legal services to low-income individuals in need of legal assistance.

For more information, [please visit the ABA's event page](#).

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### **Call for Articles!**

Ever wanted to author a journal article? Have a topic of burning interest to fellow court managers? If so, write an article for the Court Express or the Court Manager. Articles for the Court Manager should be sent to **Court Manager Editor, Tasha Ruth**, at [courtmanager@nacmnet.org](mailto:courtmanager@nacmnet.org).

Articles for the Court Express should be sent **Court Express Editor, Jeffrey Tsunekawa**, [jeffrey@nacmnet.org](mailto:jeffrey@nacmnet.org).

Upcoming publication deadlines:

**Court Manager Spring 2018 – submission deadline January 8.** Author guidelines for the Court Manager can [be found here](#).

**Court Express February 2018 – submission deadline February 12.**

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NETWORK. PARTNER. ADVANCE.

### Early Career Professionals (ECP) Happenings

At this year's midyear conference in Garden Grove, California the NACM Cares Charity will be the OC Food Bank. The drive this year is completely virtual so no need to pack food and haul it across country or go shopping when you arrive in California. Simply follow the link below to donate *OR* donate through the conference app under "Midyear Charity" in the menu. This virtual drive also enables those who are unable to attend the midyear conference the ability to [make a donation if they would like](#).

Did you know that many conference attendees are only able to join through the financial assistance of a scholarship? Scholarships are made possible by members through our fundraising opportunities. At our Orange County conference, we'll have a couple of different opportunities for you to help out. Those with excellent guessing skills will want to take a chance at counting the number gummy bears in a jar (and you'll get all the candy if you win). Additionally, our Early Career Professionals will be hosting a highly interactive raffle/scavenger hunt. Stay tuned for details on both fundraising events at our midyear conference!

Sometimes walking into a large banquet hall with hundreds of professional across the county can be intimidating. Especially if you've traveled alone from your court and you're new to NACM. Not to worry. The Early Career Professionals have got your back! Keep an eye out for reserved tables during the plenary sessions that say "ECP" on them and join fellow ECPers to network, get to know each other, and enjoy the sessions together. Please reach out to ECP chair Sarah Couture with any questions [sarah@nacmnet.org](mailto:sarah@nacmnet.org)



### NACM Needs You....

NACM has a wide variety of committees. Each committee serves a different purpose and offers members different ways to engage. All opportunities are insightful and rewarding. Here are just a few committees for you to consider getting involved with:

**Membership Services Committee**

Pursues new and non-renewing members and responds to all inquiries concerning membership. Seeking volunteers who don't mind reaching out to perspective members with a "personal touch." Looking for creative ideas to engage and recruit members.

**Jeff Chapple, Chair, [jeff@nacmnet.org](mailto:jeff@nacmnet.org)** (Next Meeting December 21, 1:00 PM EST)

#### **Communications Committee**

Responsible for Court Manager, Court Express, website, social media, guides and other publications of NACM. Seeking volunteers to help solicit or draft articles for future publications. Also looking for individuals interested in participating in future webinars and guides. The 2018 guide will be on using plain language in court operations, forms, etc. Volunteers are needed to assist in drafting guide.

**Dawn Palermo, Communications Chair, [dawn@nacmnet.org](mailto:dawn@nacmnet.org)** (Next Meeting December 14, 4:00 PM EST)

#### **Early Career Professionals (ECP)**

Responsible for reviewing NACM's efforts in attracting and retaining early career court professionals. Seeking volunteers to help brainstorm creative ways to engage early career professionals. Also looking for active members to help coordinate ECP social functions and create scholarship fundraisers.

**Sarah Couture, Chair, [sarah@nacmnet.org](mailto:sarah@nacmnet.org)** (Next Meeting December 18, 2:00 PM EST)

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## **BENEFITS OF MEMBERSHIP**

**The NACM Dual Membership Discount Program** offers a reduced fee for membership in select associations and NACM. Check out a few of our current Dual Partner Membership associations:

**Georgia Council of Court Administrators:** <http://www.gccaonline.org/>

**Nevada Association of Court Executives:** <https://nace.wildapricot.org>

**Mid-Atlantic Association for Court Management:** <http://www.maacm.org>

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### **Get Your SJI News**

The State Justice Institute supports NACM and its mission through grant funding for projects such as live video streaming of conference workshops, and the recently revised Core Competencies. The monthly [E-SJI News](#) provides information on SJI-funded grants to state courts, court associations, and court support organizations. It also includes the latest news on SJI activities and information on SJI initiatives that are improving the administration of justice in state courts.





# Mark Your Calendar

» UPCOMING EVENTS

**February 11-14, 2018**  
NACM Midyear Conference  
Garden Grove, CA

**February 22-23, 2018**  
SRLN Conference  
San Francisco, CA

**July 22-26, 2018**  
NACM Annual Conference  
Atlanta, GA

**September 10-12, 2018**  
Court Technology Conference  
New Orleans, LA



## A Word from Your Editor:

As we bring 2017 to a close I wanted to thank everyone for their membership and commitment to NACM. It's a great opportunity to become your Editor and I look forward to continue sharing all of the great opportunities and benefits that NACM has to offer. But as it's been said before, our Association wouldn't be as great as it is without all of YOU! So I encourage you to hit the Forward button and share this with your colleagues and show them the benefits that come with membership.

As always, please feel free to send me a note of what you'd like to see in future Court Express issues. Have a great holiday!

Jeffrey Tsunekawa  
[Jeffrey@nacmnet.org](mailto:Jeffrey@nacmnet.org)



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