



Speaker Biographies

JANET G. CORNELL has been the court administrator of the Scottsdale City Court in Arizona since July 2002. She has over 30 years' experience in state and federal courts ranging across various areas, including probate/mental health, domestic relations (family court), regional court operations, court interpretation, and training. Ms. Cornell is a past president of NACM, the Arizona Limited Jurisdiction Court Administrators Association, and the Arizona Courts Association. She currently serves as a court faculty/educator, consultant, and facilitator for the National Center for State Courts (NCSC), the Arizona Judicial Branch, NACM, and the Federal Judicial Branch. She has received the ICM Fellows Star Award, NCSC's Distinguished Service Award, the Arizona Courts Association's Award of Excellence, the Scottsdale City Manager's Award of Excellence, and the Arizona Supreme Court Achievement Award. She has a BA in liberal arts and a Master's of Public Administration from Arizona State University. She is a Fellow of the Institute for Court Management (ICM), has a certificate from the Leadership Institute in Judicial Education, University of Memphis, and a certificate from the Leader Coach Institute in Scottsdale.

ROBERT M. COYNE is the CEO and principal of RMC Enterprise Solutions, a professional services firm that promotes organizational and business development, effective planning, leadership development, and effective management practices as the foundations for organizational improvement. His management practice spans more than 25 years, and he has held executive-level positions in the commercial, government, and nonprofit sectors. Through a combination of education and years of "hands-on" experience, he promotes organizational transformation through thought leadership, effective teamwork, teambuilding, and the integration of strategic planning with tactical operations to strengthen organizational commitment and performance. Mr. Coyne is a frequent public speaker on a variety of management topics, with an emphasis on leadership and effective management practices. In addition to his consulting practice, he has been an adjunct professor of business at Mount. St. Mary's University, teaching graduate- and undergraduate-level courses in business, organizational theory, strategic execution, leadership, and management. He holds a Bachelor of Arts degree from Wheeling Jesuit University and a Master of Science degree in business from the Johns Hopkins University.

JUDE DEL PREORE is court administrator in Burlington County, New Jersey and is responsible for managing and coordinating the operations of a judicial district, including financial management, human resources, information systems, case coordination, caseload management, probation services (including child support enforcement), and

jury utilization. He has been in the field of both court and corrections administration for over 35 and served on numerous judicial and legislative subcommittees, planning groups, and advisory boards. He is a certified trainer and has served as an adjunct faculty member at Seton Hall Law School, two county colleges, several county police academies, and the New Jersey State Administrative Office of the Courts Training and Organizational Development Unit. He is a member of the Warren E. Burger Society of the National Center for State Courts. He was president of the Mid-Atlantic Association for Court Management and is NACM's Immediate Past President and liaison to the American Bar Association Task Force on Preservation of the Justice System. He completed his undergraduate education at Rutgers University and holds a master's degree program in public administration at Kean University. He is a Fellow of Court Executive Development Program of the Institute for Court Management.

ROGER HALL is a consulting psychologist licensed in Ohio and Indiana. He trains leaders to think more clearly, act more decisively, and interact more effectively. He provides executive coaching to business owners, senior executives, and high-potential young leaders and executive assessment services for companies as they choose people to develop; trains work groups to enhance their performance; facilitates executive-agenda and team-building meetings; and works on talent assessment and succession planning. Dr. Hall has worked with leaders from *Fortune 20* companies, entrepreneurial firms, and executives in the areas of law, health care, publishing, insurance, construction, manufacturing, retail, distribution, universities, public and private schools, missionary agencies, and churches. He has also provided continuing legal education training for the Ohio State Bar Association for the last decade. Dr. Hall received his doctorate in psychology from the Ohio State University in 1991 and completed his predoctoral internship at the University of Utah.

PETER C. KIEFER has been involved in writing and presenting on the subject of court ethics for over 17 years and is the civil and tax court administrator for the Maricopa Superior Court in Phoenix, Arizona, where he was the criminal court administrator for five years. He currently co-edits "A Question of Ethics" for NACM's journal *The Court Manager*. Mr. Keifer has presented seminars on ethics in Virginia, Minnesota, Washington State, Pennsylvania, Florida, Oregon, and California on topics such as the use of the Internet, gifts, customer service, and treatment of men and women co-professionals. He just co-hosted a national Webinar on court ethics and helped produce a series of short ethics-oriented videos that can be used as discussion tools in ethics classes. He received his Master of Public Administration degree from the University of Southern California and his bachelor's degree from Santa Clara University.

TOM LANGHORNE founded the Langhorne Group to address American and foreign courts' unique learning needs. He has provided consulting services to over forty American state supreme courts, working with more than 5,000 state and local judges and court managers, as well as with many foreign judiciaries and ministries of justice. From 1993 until 2002, Mr. Langhorne served as a director of the Supreme Court of Virginia, where he was primarily responsible for training all of Virginia's judges and court managers, and has served as faculty and consultant to the National Judicial College,

National Council of Juvenile and Family Court Judges, National Center for State Courts, National District Attorneys Association, and International Conference on Judicial Training. He received the Virginia Supreme Court's Distinguished Service Award for his contributions to judicial branch education. He is the past president of the National Association of State Judicial Educators and is also a member of NACM.

MARLENE MARTINEAU is marketing director at New Dawn Technologies, offering case management, e-payment, and portal solutions to courts, justice agencies, and other government organizations. She is a member of the Executive Committee and serves as the standards chair of FACT, the Forum on the Advancement of Court Technology (<http://fact.ncsc.dni.us>), a consortium of public- and private-sector court and IT professionals addressing technology development, procurement, and education in the field of court management. Ms. Martineau has become a knowledge leader in the justice community through active committee and faculty involvement at conferences.

MARK SCHALL is a business coach certified by the Institute for Professional Excellence in Coaching (iPEC), which is a fully accredited program by the International Coach Federation (ICF). He is dedicated to assisting individuals and organizations to achieve their highest possible level of excellence and effectiveness and is a specialist in human relations and interpersonal communications. His training classes employ a unique blend of instructional teaching and motivational speaking, providing dynamic seminars focusing on leadership, interpersonal communication, personal effectiveness, goal setting, organizational change, diversity, workplace harassment, and more. His recent clients include Toy 'R' Us, GAP Inc., American Express, Mass Mutual Financial, Lutron Electronics, Kraft Foods, NASA, Bristol Meyers-Squibb, the U.S. Department of Health and Human Services, and the U.S. Department of Defense. He received his BA in psychology from SUNY Stony Brook and his master's degree in counseling/human development from the Indiana University of Pennsylvania (IUP).

KARL THOENNES began his career in the courts in Alaska in 1988, serving in Palmer and Anchorage. In 1998 he was appointed county court administrator in Minnesota's 7th Judicial District and has served as administrator for South Dakota's 2nd Judicial Circuit, Sioux Falls, since 2004. Together with Peter Kiefer, he was a regular columnist on ethics in NACM's *Court Manager* and has served as speaker or panelist on ethics and other topics at state, regional, national, and international programs, including university and law-school classes and professional associations. His international work includes a presentation at the World Ethics Forum in Oxford, England, sponsored by the World Bank and the International Institute for Public Ethics. He is the primary editor for an international court ethics website, www.courtethics.org, and a member of NACM's Ethics Committee, whose work includes drafting the most recent *Model Code of Conduct for Court Professionals* (2007). Mr. Thoennes holds a Fellowship with the Institute for Court Management and a master's degree in public administration from the University of Alaska. He has completed two graduate seminars in public policy and government in Sapporo, Japan, as both a student and a guest speaker.