

NATIONAL ASSOCIATION FOR COURT MANAGEMENT

Resolution 5

In Support of Establishing Best Practices/Recommendations for the Use of Video Remote Interpretation

WHEREAS, court leaders have long recognized the importance of access to justice for litigants and others using state courts, including limited English proficient individuals who face particular challenges and hardships in accessing and navigating the justice system; and

WHEREAS, court leaders in individual state courts have struggled to obtain access to sufficient qualified court interpreter services in the many languages spoken by those who access the state courts; and

WHEREAS, the use of video remote interpreting (VRI) has the potential to offer key benefits to state courts in enhancing the quality, efficiency, accountability, and availability of court interpreter services at courts across the nation, thereby further promoting access to justice in courts; and

WHEREAS, the Language Access Advisory Committee (LAAC) has developed business policy recommendations and technical requirements for VRI court services to support the quality and consistency of interpreter services provided to state courts through potential VRI technology solutions, as well as to enhance the solutions' versatility and effectiveness;

NOW, THEREFORE, BE IT RESOLVED that the National Association for Court Management supports the efforts of the Conference of State Court Administrators, the LAAC, and the Council of Language Access Coordinators as they work to promulgate and amend as necessary video remote interpreting business policy recommendations, technical requirements, and other related practices for state court interpreter services; and

BE IT FURTHER RESOLVED that the National Association for Court Management requests the National Center for State Courts, working with LAAC and others, to take further action to support implementation of these VRI business policy recommendations and technical requirements and the creation of potential VRI technical solutions advancing court interpreter resource sharing on a national level.

Adopted by the NACM Board on December XX, 2013.