

NACM International Committee

RESOURCES FOR INTERNATIONAL ENGAGEMENTS

Topic	Resources	
<p>Ethics Public Trust and Confidence Access to Justice Court Management</p>	<p>NACM/NCSC Resources</p> <p>The Core http://nacmcore.org/</p> <p>NACM National Agenda https://nacmnet.org/sites/default/files/pdf/NationalAgendaBrochure_NEW2015-2020.pdf</p> <p>The Court Administrator: A Manual http://www.fjc.gov/public/pdf.nsf/lookup/court_admin.pdf/\$file/court_admin.pdf</p> <p>NCSC: Public Trust and Confidence Resource Guide http://www.ncsc.org/Topics/Court-Community/Public-Trust-and-Confidence/Resource-Guide.aspx</p> <p>General Resources</p> <p>IACA – International Journal for Court Administration http://www.iaca.ws/iaca-journal.html</p> <p>Court Administrators and the Judiciary – Partners in the Delivery of Justice https://www.iacajournal.org/index.php/ijca/article/view/158</p> <p>Understanding the Service Quality Perception Gaps between Judicial Servants and Judiciary Users https://www.iacajournal.org/index.php/ijca/article/view/146</p>	

Could Innovation also Emerge from the Public Sector? Creating an ISO-like Judiciary Quality Management Standard

<http://www.iacajournal.org/index.php/ijca/article/view/16>

Cost Saving Measures for the Judiciary

http://www.iaca.ws/files//ijca_tenth_edition/Vapnek-21_Cost-Saving_Measures.pdf

Justice Sector: Training, Research and Coordination Program (JUSTRAC)

http://www.sc.edu/about/offices_and_divisions/provost/academicpriorities/special_initiatives/rolc/justrac/

Access to Information and Transparency in the Judiciary

http://siteresources.worldbank.org/WBI/Resources/213798-1259011531325/6598384-1268250334206/Transparency_Judiciary.pdf

Justice Sector Institutional Strengthening Project

<http://www.worldbank.org/projects/P143274/justice-sector-institutional-strengthening-project?lang=en>

A Framework for Strengthening Access to Justice in Indonesia

<http://siteresources.worldbank.org/INTJUSFORPOOR/Resources/A2JFrameworkEnglish.pdf>

Improving Court Efficiency: The Republic of Korea's E-Court Experience

<http://www.doingbusiness.org/~media/GIAWB/Doing%20Business/Documents/Annual-Reports/English/DB14-Chapters/DB14-Improving-court-efficiency.pdf>

Settling Out of Court: How Effective is Alternative Dispute Resolution?

<http://siteresources.worldbank.org/FINANCIALSECTOR/Resources/282044-1307652042357/VP329-Setting-out-of-court.pdf>

OECD – Security and Justice

<http://www.oecd.org/dac/governance-peace/conflictandfragility/sj.htm>

Judicial Performance and its Determinants: A Cross-Country Perspective

<http://www.oecd.org/eco/growth/FINAL%20Civil%20Justice%20Policy%20Paper.pdf>

What Makes Civil Justice Effective?

<http://www.oecd.org/eco/growth/Civil%20Justice%20Policy%20Note.pdf>

OECD – Anti-Bribery Convention

<http://www.oecd.org/corruption/oecdantibriberyconvention.htm>

United Nations Rule of Law

http://www.unrol.org/article.aspx?article_id=3

Federal Judicial Center – International Judicial Relations

<http://www2.fjc.gov/content/international-activities-fjc>

FJC: International Judicial Education Resources

<http://www2.fjc.gov/content/judicial-education-international>

CIA- The World Fact Book

<https://www.cia.gov/library/publications/the-world-factbook/docs/profileguide.html>

World Bank - Doing Business Annual Report

<http://www.doingbusiness.org/>

World Justice Project – Rule of Law Index

<http://worldjusticeproject.org/rule-of-law-index>

World Citizen's Guide

<http://www.worldcitizensguide.org/pressDownloads/WorldCitizensGuide.pdf>

International Business: Getting to Si, Ja, Oui, Hai and Da

<https://hbr.org/2015/12/getting-to-si-ja-oui-hai-and-da>