Doing More with Less: Using Remote Interpretation to Provide Language Access

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Business Problems

- Availability in remote or rural courts
- Availability for rarer languages
- Timeliness for non-Spanish languages
- Efficient use of Spanish staff interpreters
- Federal DOJ threats to revoke federal funding
Proposed Solution

- Provide a national cloud capability for video remote interpretation.
- Any language, any time, any place.
- COSCA would certify vendors.
- NCSC would maintain national database of interpreters.
Status

- COSCA will finalize certification requirements by the end of June.
- NCSC will issue an RFI to vendors in July.
- Several vendors appear interested in providing the national cloud capability.
- Several states are working on statewide capabilities already.