



# NATIONAL ASSOCIATION FOR COURT MANAGEMENT MIDYEAR CONFERENCE AGENDA

*"Making Tough Choices and Coping with Change"*

**February 10-12, 2013**

**Westin Bonaventure Hotel and Suites  
Los Angeles, CA**

**Sunday, February 10**

<b>8:30 – 10:00 am</b>	<b>ICM: Fundamental Issues of Caseflow Management</b>	<b>San Pedro</b>
<b>10:00 – 10:15 am</b>	<b>ICM Class Break</b>	
<b>10:15 am – Noon</b>	<b>ICM: Fundamental Issues of Caseflow Management</b> (continuation)	<b>San Pedro</b>
<b>Noon – 1:30 pm</b>	<b>ICM Class Lunch Break</b>	
<b>1:00 – 6:00 pm</b>	<b>Registration and Conference Information</b>	<b>San Diego Registration Booth</b>
<b>1:30 – 3:00 pm</b>	<b>ICM: Fundamental Issues of Caseflow Management</b> (continuation)	<b>San Pedro</b>
<b>3:00 – 3:15 pm</b>	<b>ICM Class Break</b>	
<b>3:00 – 4:30 pm</b>	<b>Bonus Session:</b> Evidenced-Based Pretrial Release <i>Presenter: Authur W. Pepin</i>	<b>Palos Verdes</b>
<b>3:00 – 5:00 pm</b>	<b>FACT Meeting</b>	<b>Santa Monica A</b>
<b>3:15 – 5:00 pm</b>	<b>ICM: Fundamental Issues of Caseflow Management</b> (continuation)	<b>San Pedro</b>
<b>3:30 – 4:00 pm</b>	<b>Host &amp; Reporter Orientation</b>	<b>Santa Monica D</b>
<b>4:30 – 5:30 pm</b>	<b>Early Career Professionals (ECP) Welcome Session</b>	<b>TBD</b>
<b>5:30 – 6:30 pm</b>	<b>Opening Reception</b> Pamela Q. Harris, NACM President	<b>Hollywood Ballroom</b>
<b>7:30 – 10:00 pm</b>	<b>Networking Suite</b> Sponsor: Thomson Reuters	<b>Suite #TBD</b>

## Session Descriptions for Sunday, February 10

### **ICM: Fundamental Issues of Caseflow Management**

*In this course participants will assess the effectiveness of their court's caseflow management system and learn how to develop a system that ensures timely and just disposition of all cases in collaboration with stakeholders. Participants will also learn the fundamentals of caseflow management, strategies to create or enhance their court's caseflow management program, and how to adopt an effective differentiated case management plan.*

*Unnecessary delay diminishes justice and increases the cost of litigation however, delay is not inevitable. Participants will be able to reduce the size and age of their pending case inventory and streamline caseflow processes by adopting the fundamentals taught in this course.*

### **Evidenced-Based Pretrial Release**

*COSCA in December 2012 adopted a policy paper entitled "Evidence-Based Pretrial Release." The paper offers a brief overview of the dominant practice of using money bail as the gatekeeper for pretrial release. It then explores alternatives implemented by some jurisdictions to reduce the impact of a defendant's economic status on the defendant's likelihood of obtaining pretrial release, while still assuring public safety and minimizing the risk of a defendant's non-appearance. The paper advocates the use of a validated pretrial release risk assessment tool for making informed and effective decisions about pretrial release conditions. It further advocates for the availability of robust pretrial services. The paper emphasizes the presumptive use of non-financial release conditions consistent with evidence-based assessment of flight risk and threat to public safety. In this session, Mr. Pepin will highlight the paper's findings and recommendations and will lead a discussion of why and how to undertake pretrial release reform. The paper can be found at:*

*<http://cosca.ncsc.dni.us/WhitePapers/Evidence%20Based%20Pre-Trial%20Release%20-Final.pdf>*

### **FACT Meeting**

*FACT, the Forum on the Advancement of Court Technology, conducts its Steering Committee meeting at which governance and strategic issues are considered. Members and interested parties are welcome to attend.*

### **ECP Welcome Session**

*Are you an Early Career Professional (ECP)? Do you have ten or fewer years of experience in a court or as a judicial branch professional, or are you less than 40 years of age? If you answered "Yes!" then join us for this welcome session! We will discuss the conference, the organization, and networking opportunities!*

## Monday, February 11 Making Tough Choices

<b>7:30 am – 5:00 pm</b>	<b>Registration and Conference Information</b>	<b>San Diego Registration Booth</b>
<b>8:00 – 9:00 am</b>	<b>Continental Breakfast</b>	<b>San Francisco</b>
<b>By Appointment</b>	<b>Dr. Is In</b>	
<b>8:30 – 9:00 am</b>	<p><b>Welcome and Opening</b> Pamela Q. Harris, NACM President</p> <p><b>Welcome to California</b> Chief Justice Tani Cantil-Sakauye</p> <p><b>Welcome to Los Angeles</b> Presiding Judge David S. Wesley</p> <p><b>Conference Theme and Keynote Introduction</b> David W. Slayton, NACM President Elect</p>	<b>San Francisco/ Sacramento</b> <i>(recording session)</i>
<b>9:00 – 10:00 am</b>	<p><b>Keynote Address:</b> <b>Making Tough Decisions</b> <i>Presenter: Roger A. Hall</i></p>	<b>San Francisco/ Sacramento</b> <i>(recording session)</i>
<b>10:00 – 10:15 am</b>	<b>Break</b>	
<b>10:15 – 11:45 am</b>	<b>ICM: Fundamental Issues of Caseflow Management</b> <i>(continuation)</i>	<b>San Pedro</b>
<b>10:15 – 11:45 am</b>	<b>Concurrent Workshops:</b>	
	<p><b>Keynote Follow-Up:</b> <b>Making Tough Decisions</b> <i>(repeats at 3:30 pm)</i> <i>Presenter: Roger A. Hall</i></p>	<b>Santa Anita AB</b> <i>(recording session)</i>
	<p><b>Making Tough Choices to Improve Criminal Caseflow Management in the Judicial System</b> <i>(does not repeat)</i> <i>Presenters: Gordon Griller and Nial Raaen</i></p>	<b>Santa Anita C</b> <i>(recording session)</i>
	<p><b>Making Tough Choices in a Budget Crisis</b> <i>(does not repeat)</i> <i>Presenters: John A. Clarke and Brian Borys</i></p>	<b>Palos Verdes</b>

## Monday, February 11

	<b>Overcoming Courtroom Automation Challenges</b> (does not repeat) <i>Presenter: Gary Egner</i>	<b>San Fernando</b>
<b>11:45 am – 3:30 pm</b>	<b>Exhibit Show</b>	<b>San Diego/San Jose</b>
<b>11:45 am – 1:00 pm</b>	<b>Box Lunch</b>	<b>San Diego/San Jose</b>
<b>1:15 – 2:30 pm</b>	<b>Shared Interest Group #1 General Jurisdiction Courts</b> Stephanie Hess	<b>Santa Anita AB</b>
	<b>Shared Interest Group #2 Limited Jurisdiction Courts</b> Janet Cornell	<b>Santa Anita C</b>
	<b>Shared Interest Group #3 Family/Juvenile Jurisdiction Courts</b> Phil Knox	<b>Palos Verdes</b>
<b>1:15 – 3:00 pm</b>	<b>ICM: Fundamental Issues of Caseflow Management</b> (continuation)	<b>San Pedro</b>
<b>3:00 – 3:30 pm</b>	<b>ICM Class Break</b>	
<b>3:00 – 3:30 pm</b>	<b>Prize Drawing</b> (must be present to win)	<b>San Diego/San Jose</b>
<b>3:30 – 5:00 pm</b>	<b>ICM: Fundamental Issues of Caseflow Management</b> (continuation)	<b>San Pedro</b>
<b>3:30 – 5:00 pm</b>	<b>Concurrent Workshops:</b>  <b>Keynote Follow-Up: Making Tough Decisions</b> (repeat of 10:15 am) <i>Presenter: Roger A. Hall</i>	<b>Palos Verdes</b>
	<b>Tools for Making Tough Choices: A Retrospective View</b> (does not repeat) <i>Presenters: Dan Hall, Don Goodnow and Chad Schmucker</i>	<b>Santa Anita AB</b> <i>(recording session)</i>

## Monday, February 11

**Managing Change from the Sidelines**  
(does not repeat)  
*Presenters: Ron Ledford and  
John Powell*

**San Fernando**

**Enhancing Pretrial Justice While  
Reducing Criminal Court Caseloads**  
(does not repeat)  
*Presenter: Timothy Murray*

**Santa Anita C**  
*(recording session)*

**7:30 – 10:00 pm**

**Networking Suite**

**Suite #TBD**

**8:00 – 11:00 pm**

**Social Event/Fundraiser**  
NACM's ULTIMATE Hollywood Bus Tour  
Meet in hotel lobby by 7:45 pm  
Additional ticket required.

**Los Angeles**

## **Session Descriptions for Monday, February 11**

### **Keynote Address: Making Tough Decisions**

*Legal workers are hired to make good decisions. Anything that impairs their decision-making can harm their clients and co-workers. Evidence is piling up that too much information actually reduces decision quality. We make mental mistakes when we have too much information that could harm our clients and colleagues. Learn how some problematic ways of coping can impair your objectivity and professional legal judgment. Learn the factors that will make you more likely to avoid the tough decisions rather than make them. Workshops will follow, enabling participants to apply principles covered in the plenary*

### **Keynote Follow-Up Workshops: Making Tough Decisions**

### **Doctor Is In**

*The National Center for State Courts' **Doctor Is In** program offers a free consultation with one or more of NCSC's court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or [kkelly@ncsc.org](mailto:kkelly@ncsc.org).*

### **Making Tough Choices to Improve Criminal Caseflow Management in the Judicial System**

*New, efficient ways to handle rising criminal volumes and complexities in state and local justice systems are surfacing that reduce costs and streamline workflow. An NCSC project, funded by the Bureau of Justice Assistance, has reviewed numerous progressive approaches to share with you and your court.*

### **Making Tough Choices in a Budget Crisis**

*Contraction is not the opposite of expansion. Moreover, contractions are inevitable, in reaction to the cyclical nature of public finance. What tools do you need to understand your fiscal future, and to engage your judges in a comprehensive and thoughtful deliberation about how to accommodate budget cuts and how to plan for the future? Participants should bring examples to contribute to the discussion of how they defined and made their toughest budget decisions during the downturn.*

## **Overcoming Courtroom Automation Challenges**

*This session would cover changes in business processes, adjusting local rules to adapt to the creation of the electrical file, creating the right technology for the job (data entry vs. judicial), utilizing new technology like mobile application and integrating technology to allow a single point of access.*

## **Tools for Making Tough Choices: A Retrospective View**

*Buckminster Fuller once said "If you want to teach people a new way of thinking, don't bother trying to teach them. Instead, give them a tool, the use of which will lead to new ways of thinking." Court budgets have dipped drastically over the past four years forcing visionary court leaders to go beyond traditional budget cutting strategies to developing tools that challenge the very way courts do business. This session focuses on how some courts have been able to continue to deliver or actually improve the quality judicial services in the face of significant financial and cultural barriers. Panelists will share their experiences on the conditions that their courts faced at the beginning of their journey; discuss the difficult choices they had to make to overcome those challenges; and, in retrospect, assess the consequences of the difficult choices their courts have made.*

## **Managing Change from the Sidelines**

*How to successfully confront the status quo and proactively engage in change management in environments of fiscal austerity and dispersed responsibilities involving state and local leaders and diversified resources. Techniques presented are based on actual technology and best business practice innovations that impacted the effectiveness and efficiencies of various courts.*

## **Enhancing Pretrial Justice While Reducing Criminal Court Caseloads**

*In this session, we will discuss how courts have achieved reductions in their criminal caseloads by enhancing pretrial justice policies and practices. He will describe how the expanded use of citation release, early prosecutorial review of cases, presence of defense counsel at initial appearance, training of judicial officers on bail-setting, use of validated risk assessment tools, expanded use of diversion from prosecution, and other initiatives can reduce the number of criminal cases and the instances of failure to appear in court – and the disruptions that failure to appear causes for court calendars.*

## **Shared Interest Group #1 - General Jurisdiction Courts**

*Attendees will have the opportunity to exchange ideas with their colleagues in general jurisdiction courts regarding issues related to pro se litigants, high-profile jury trials, juror needs, problem-solving courts, and additional related topics.*

## **Shared Interest Group #2 - Limited Jurisdiction Courts**

*Attendees will share successes, ideas, problems, and challenges during an open conversation with limited jurisdiction court administrators and administrative staff regarding issues specific to the management of limited jurisdiction courts.*

## **Shared Interest Group #3 - Family/Juvenile Jurisdiction Courts**

*The most recent addition to the shared interest groups, this group will provide an open forum for attendees to share ideas, challenges, and successes relating to the management, therapeutic approaches, programming, and other specific issues within family/juvenile jurisdiction courts.*

**Tuesday, February 12  
Coping with Change**

<b>8:00 am – 3:30 pm</b>	<b>Registration and Conference Information</b>	<b>San Diego Registration Booth</b>
<b>8:00 – 9:00 am</b>	<b>Continental Breakfast</b>	<b>San Francisco</b>
<b>By appointment</b>	<b>Dr. Is In</b>	
<b>8:30 – 8:45 am</b>	<b>Opening and Introduction</b> Michele Oken, NACM Vice President	<b>San Francisco/ Sacramento</b> <i>(recording session)</i>
<b>8:45 – 10:00 am</b>	<b>Keynote Address: Rules of Pursuing Personal Excellence</b> <i>Presenter: Randy Anderson</i>	
<b>10:00 – 10:15 am</b>	<b>Break</b>	
<b>10:15 – 11:45 am</b>	<b>Concurrent Workshops:</b>	
	<b>Keynote Follow-Up: Creating and Maintaining Life Balance</b> (repeats at 1:15 pm) <i>Presenter: Randy Anderson</i>	<b>Santa Anita AB</b> <i>(recording session)</i>
	<b>Using CourTools to Make the Tough Decisions</b> (does not repeat) <i>Presenter: David Hayward and Sue Humphreys</i>	<b>Santa Anita C</b> <i>(recording session)</i>
	<b>The “M” Factor</b> (repeats at 1:15 pm) <i>Presenter: Neil Nesheim</i>	<b>Palos Verdes</b>
	<b>Leadership for Decisive Change</b> (repeats at 1:15 pm) <i>Presenters: Liz Cloud and Jackalyn Rainosek</i>	<b>San Fernando</b>
<b>10:15 – 11:45 am</b>	<b>ICM: Fundamental Issues of Caseflow Management</b> <i>(continuation)</i>	<b>San Pedro</b>
<b>11:45 am</b>	<b>Lunch (on your own)</b>	

## Tuesday, February 12

1:15 – 2:45 pm	<b>Concurrent Workshops:</b>	
	<b>Keynote Follow-Up: Creating and Maintaining Life Balance</b> (repeat of 10:15 am) <i>Presenter: Randy Anderson</i>	<b>Palos Verdes</b>
	<b>Opportunities in Austerity for Courts and Communities</b> (does not repeat) <i>Presenters: Frank Green, Julia Hughes, and Kelly Quinn</i>	<b>San Fernando</b>
	<b>The “M” Factor</b> (repeat of 10:15 am) <i>Presenter: Neil Nesheim</i>	<b>Santa Anita AB</b> <i>(recording session)</i>
	<b>Leadership for Decisive Change</b> (repeat of 10:15 am) <i>Presenters: Liz Cloud and Jackalyn Rainosek</i>	<b>Santa Anita C</b> <i>(recording session)</i>
1:15 – 2:45 pm	<b>ICM: Fundamental Issues of Caseflow Management</b> (continuation)	<b>San Pedro</b>
2:45 – 3:00 pm	<b>Break</b>	
2:45 – 3:00 pm	<b>ICM Class Break</b>	
3:00 – 3:30 pm	<b>Conference Closing Plenary: A Report on Future Conferences and NACM Priorities</b> NACM Officers	<b>San Francisco</b>
3:00 – 4:00 pm	<b>ICM: Fundamental Issues of Caseflow Management</b> (continuation)	<b>San Pedro</b>

## Session Descriptions for Tuesday, February 12

### **Keynote Address: Rules of Pursuing Personal Excellence**

*In the current work environment, change is inevitable and constant. This session will help you to develop or recapture a mindset that can absorb and adapt to the many changes you encounter. Regardless of your position or responsibilities, this presentation will convey simple, easy to remember – but profoundly important – principles to help you experience fulfillment at work and in your personal life.*

### **Keynote Follow-Up: Creating and Maintaining Life Balance**

*Life Plan – Do the demands of your work life seem to pull you one direction while your home life pulls you another way? In this presentation, you'll learn a strategy for creating and maintaining balance in your life. By incorporating these ideas, you'll be better equipped to effectively manage your personal and professional responsibilities, while leaving time to take care of yourself. This is the closest you'll ever come to a "how-to" class on life.*

### **Doctor Is In**

*The National Center for State Courts' **Doctor Is In** program offers a free consultation with one or more of NCSC's court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or [kkelly@ncsc.org](mailto:kkelly@ncsc.org)*

### **Using CourTools to Make the Tough Decisions**

*In the last five years there has been significant turnover in the court administration business. Also, we have all experienced one of the worst recessions to hit our country. The CourTools were created to assist judges and court managers to make better decisions based on key performance measures. This program will reintroduce the ten CourTools to new court managers and seasoned veterans. We will discuss how the CourTools can be used to help make the tough decisions internally and when interacting with funding bodies, all of the other organizations that courts work with and the general public. We will also demonstrate how a case management system can be used to track compliance with performance measures and display that information in a dashboard format.*

## **The “M” Factor**

*If your court is in need of a motivational medic then this session is for you. With today’s budget cuts, furloughs, low employee morale and pressure on the courts to do more with less, court leaders need to have the tools and skills to effectively inspire and influence others. Explore the various ways in which **you** can revive the institution and how **you** can be the ultimate motivator.*

## **Leadership for Decisive Change**

*The Leadership Challenge® (TLC) work of Jim Kouzes and Barry Posner trains people to be exceptional leaders who move organizations and their employees through changes that lead to high performance. Fun exercises and short presentations will focus on TLC’s Five Practices of Exemplary Leadership® as the focus of this workshop.*

## **Opportunities in Austerity for Courts and Communities**

*The current economic challenges in funding for public programs and projects have placed great pressure on courts officials to continue to provide necessary services in the face of inadequate facilities and growing need. The opportunity for innovation, driven both by the imperative to reduce cost while increasing effectiveness, is never greater than in such a crisis, where all aspects of operations must be closely scrutinized. This panel will provide an overview of national best practices in innovation, with a detailed look at the current responses in the California court system, extracting lessons for broad application.*



***NACM NETWORKING Suite***  
***Suite #TBD***

Sunday, February 10      7:30 pm – 10:00 pm  
Sponsor: Thomson Reuters

Monday, February 11      7:30 pm – 10:00 pm

***CONFERENCE REGISTRATION/INFORMATION***  
***San Diego Registration Desk***

Sunday, February 10      1:00 pm – 6:00 pm

Monday, February 11      7:30 am – 5:00 pm

Tuesday, February 12      8:00 am – 3:30 pm

**National Association for Court Management**  
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Mobile Website: [m.nacmnet.org](http://m.nacmnet.org)

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