

# NATIONAL ASSOCIATION FOR COURT MANAGEMENT

## Midyear Conference

In Partnership with the Mississippi Judicial College and

Mississippi Court Administrators Association

February 12-15, 2005

Beau Rivage ♦ Biloxi, Mississippi

*The Court Management Profession: Towards A National Agenda*

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### EDUCATIONAL PROGRAM AND SOCIAL EVENTS

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#### SATURDAY, FEBRUARY 12

8:30 am – 5:00 pm  
NACM Board of Directors Meeting  
Location: Azalea A

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#### SUNDAY, FEBRUARY 13

9:00 am – 12:00 pm  
Forum on the Advancement of Court Technology  
(FACT)  
Location: Azalea A

11:00 am – 6:00 pm  
Registration  
Location: Registration Desk

5:00 – 5:30 pm  
Conference Host Meeting  
Location: Oaks Boardroom

4:45 – 5:30 pm  
Midyear Workshop Faculty Meeting  
Location: Camellia A

6:00 pm – 10:00 pm  
Welcome and Opening  
Presenter: *Collins Ijoma*, NACM President, Superior Court of New Jersey, Newark, NJ  
Followed by Mardi Gras Madness including a buffet, DJ and dancing  
Location: Azalea Ballroom

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#### MONDAY, FEBRUARY 14

7:00 am – 5:00 pm  
Registration  
Location: Registration Desk

8:30 – 9:00 am  
Opening Welcome, Remarks and Introductions  
Location: Magnolia B & C  
Presenters: *Collins Ijoma*, NACM President, Superior Court of New Jersey, Newark, NJ; *Chelle Uecker*, NACM President Elect, Orange County Superior Court, Santa Ana, CA; and *The Honorable James Smith*, Supreme Court of Mississippi

9:00 – 10:00 am  
Keynote Address: "Professionalism: Attitude and Practices"  
Location: Magnolia B & C  
*Dr. Lange will focus on the specific attitudes and behaviors each of us needs to engage in every day in order to be a professional. You will be able to assess your own level of professionalism and that of your colleagues. Lots of people call themselves "professionals" without remotely coming close to being professional in what they do and how they do it. We also use the term "unprofessional" in an enormous number of appropriate and inappropriate ways. We will clarify what professionalism does and does not mean and what you can do to create a work group where professionalism is valued and embedded in the culture.*  
Presenter: *Art Lange*, Balboa Island, CA  
Host: *Collins Ijoma*, NACM President, Superior Court of New Jersey, Newark, NJ

**10:15 – 11:45 am**

**Plenary Session: The Court Management Profession: Issue Articulation and Setting Priorities, Top Issues and Preview of Conference Workshops**

Location: Magnolia B & C

*Outstanding national faculty will present nine issues that challenge the court management profession:*

- *Funding of State Court Systems and Trial Courts*
- *Trial Court Manager Salaries, Benefits and Mobility*
- *Improving Case Management*
- *Court Leadership Teams*
- *Relationships: Elected Clerks, Appointed Clerks, Court Managers and Judges*
- *Public Perceptions of the Courts and Community Collaboration*
- *Managing Court Technology and Technologists*
- *The Business Case for Integrated Justice*
- *Diversity in Court Management*

*What Does Each Issue or Relationship Involve: It's Definition and Dimensions*

*Why Each Issue or Relationship Is Important for Court Managers and The Court Management Profession*

*A Preview of the Nine Workshops To Be Presented at the 2005 Midyear*

*Attendees will participate in helping NACM refine and continue building a national agenda for the Court Management Profession.*

Moderators: *Geoff Gallas* and *Raymond Dibble*, AEQUITAS, Philadelphia, PA

Presenters: *Dan Hall*, National Center for State Courts, Denver, CO; *Mary McQueen*, National Center for State Courts, Williamsburg, VA; *Barry Mahoney*, The Justice Management Institute, Denver, CO; *Frank Broccolina*, Administrative Office of the Courts, Annapolis, MD; *Sarah Brown-Clark*, Youngstown Municipal Court, Youngstown, OH; *Tom Hodson*, Ohio University, Athens, OH; *Chris Crawford*, Justice Served, Eureka, CA; *Larry Webster*, SEARCH Group, Inc., Syracuse, UT; *Zelda DeBoyes*, Aurora County Municipal Court, Aurora, CO

Host: *Joi Sorensen*, Los Angeles Superior Court, Los Angeles, CA

**11:45 am – 7:00 pm**

**Vendor Show**

**Lunch from 11:45 am – 2:00 pm)**

Location: Camellia Ballroom

**2:00 – 3:30 pm**

**Workshops I – Choose from the following six concurrent workshops:**

- **“Funding of State Court Systems and Trial Courts”** (repeats on Tuesday at 10:00 am)

Location: Magnolia E

*This session will examine the status of court funding around the country and the responses courts have made to deal with the recent funding crisis. It will also discuss where court leaders are planning to make future investments when financial constraints ease. Finally, we will discuss how courts can be better prepared to meet future economic downturns.*

Presenter: *Dan Hall*, National Center for State Courts, Denver, CO

Host: *Philip Boudewyns*, Gwinnett Superior Court, Lawrenceville, GA

- **“Trial Court Managers’ Benefits and Mobility”** (Does not repeat)

Location: Magnolia F

*What kind of benefits do trial court managers have? Do benefits, such as retirement, sick leave and vacation days transfer when a manager changes jobs within a state or moves to another state? This session presents the results of a National Center for State Courts’ survey of the NACM membership examining trial court managers’ benefits and their portability.*

Presenter: *Mary McQueen*, National Center for State Courts, Williamsburg, VA

Host: *Tracy BeMent*, DC Office of Administrative Hearings, Washington, DC

- **“Public Perceptions of the Courts and Community Collaboration”** (repeats on Tuesday at 10:00 am)

Location: Magnolia G

*This session will examine public perceptions about courts and also investigate how members of the public formulate these perceptions. The session also will suggest ways courts can bridge the gap between the complexities of the legal arena and public understanding and support for courts. The session will be interactive and provide practical tips for court-community collaborations to increase public trust and understanding.*

Presenter: *Tom Hodson*, Ohio University, Athens, OH

Host: *Paul DeLosh*, Supreme Court of Virginia, Richmond, VA

- **“Court Leadership Teams”** (repeats on Tuesday at 1:15 pm)

Location: Magnolia H

*The Presiding Judge and in larger jurisdictions leadership judges of court divisions, the Court Administrator and, in some jurisdictions, the Clerk of Court comprise the Court’s Executive Team. The relationships and roles within this executive component of the court are the focus of this workshop. This focus will extend to the principal internal constituencies of the Executive Team: judges who manage and resolve cases and the court staff that supports the court’s work. This workshop will be an interactive discussion of the issues growing out of these complex leadership relationships.*

Presenters: *Frank Broccolina*, Administrative Office of the Courts, Annapolis, MD; and *Pam Harris*, Montgomery County Circuit Court, Rockville, MD

Host: *Jude Del Preore*, Superior Court of New Jersey–Burlington County, Mount Holly, NJ

- **“Diversity in Court Management”** (repeats on Tuesday at 1:15 pm)

Location: Azalea C

*This session focuses on one of the fundamental issues facing the profession of court management today \* Diversity in Court Management. This interactive session will provide participants an opportunity to exchange views about the importance of a diverse workforce, discuss barriers to recruitment and advancement, and posit suggestions for increasing diversity in Court Management.*

Presenter: *Zelda DeBoyes*, Aurora County Municipal Court, Aurora, CO

Host: *Roy Wynn*, Special Operations Division – DC Superior Court, Washington, DC

- **“Managing Court Technology and Technologists”** (repeats on Tuesday at 1:15 pm)

Location: Azalea D

*Technology is now an essential element of the successful court “enterprise” and must be managed in a way that reflects its organization-wide importance. But how does the court executive provide strategic management and oversight of the technology function without a technical background? Which IT decisions should be made by the court executive, and which should be made by the IT professional? How does the court executive know whether the court is receiving value for its IT investment? This session will provide an overview of these and other critical IT management issues, and gather feedback for the plenary session of this course that will be presented at the NACM 2005 Annual Conference in San Francisco.*

Presenter: *Chris Crawford*, Justice Served, Eureka, CA

Host: *Sandi Coghlan*, County and Youth Court, Yazoo City, MS

**4:30 – 6:00 pm**

**Vendor Wine and Cheese Reception (Prize drawing at 5:30 pm - must be present to win) (Exhibition open until 7:00 pm)**

Location: Camellia Ballroom

**4:30 pm – 5:15 pm**

**“A Court Management Profession National Agenda and a National Agenda for the Court Management Profession: The Biloxi Perspective”**

Location: Magnolia E

*Many conclude court management began as a recognized profession in 1969 when U.S. Chief Justice Warren Burger gave a historic speech to the American Bar Association where he lamented, “We have more trained astronauts than trained court administrators in this country today.” His call to arms led to the Denver-based Institute for Court Management and, a few years later, the National Center for State Courts. The National Association for Court Management surfaced in 1985, growing into one of the largest and most important professional associations devoted to managing trial courts on the national and international scene. As a leading voice in managing courts, NACM has a unique role to play. It is an organization that understands the complex world of courts. It is dedicated to preserving the virtues and values of an independent, fair, trusted, reliable and business-like democratic system of justice. It is invested with a responsibility to speak out for judicial system improvement and lead the way toward better public courts through an improved cadre of professional trial court managers, whether they are presiding/chief judges or appointed/elected court managers. To do this, NACM must be out in front and anticipate problems and issues on the horizon, as well as prepare court leaders for the challenges of today’s justice world. What are the important issues in professional court management that loom ahead? How should NACM position itself to make a positive impact? NACM leadership will use your ideas, and input from others, to craft a National Agenda for the years ahead. The Biloxi Perspective is important! Two brief sessions are structured at this midyear meeting to: (a) review topics and subjects important to the health and future of court management, (b) solicit your ideas and comments about what others have said, and (c) gather new ideas and opinions that you want to share. The Monday Session will quickly review items (a) and (b) and the Tuesday Session will focus on item (c) after you have had a chance to both think about the issues that are important to you, and experience the nine court management professional issues workshops that are the foundation of the two-day educational program.*

Presenter: *Gordon Griller*, Justice Practice Group-ACS, Phoenix, AZ

Host: *John Greacen*, Greacen Associates, L.L.C., Regina, NM

**Dinner on your own**

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## TUESDAY, FEBRUARY 15

**8:00 am - 5:00 pm**

**Registration**

Location: Registration Desk

**8:30 – 9:45 am**

**Opening and Introductions**

Location: Magnolia B & C

Presenter: *Chelle Uecker*, NACM President Elect,  
Orange County Superior Court, Santa Ana, CA

**Keynote Address: “Professionalism: Ethics and Character”**

Location: Magnolia B & C

*Actor Steve Ford, son of former President Gerald Ford, has successfully negotiated the bumpy road from the White House to a successful 20 year acting career in Hollywood. Through his personal stories you will be challenged to examine the professionalism, ethics and character we carry with us daily between our personal life and our career. The White House and Hollywood is the backdrop for this inspiring presentation.*

Presenter: *Steve Ford*, San Luis Obispo, CA

Host: *Chelle Uecker*, NACM President Elect, Orange County Superior Court, Santa Ana, CA

**9:45 – 10:00 am**

**Coffee and Beverages**

Location: Magnolia Foyer

**10:00 – 11:30 am**

**Workshops II: Choose from the following five concurrent workshops:**

• **“Improving Case Management”**

(repeats at 1:15 pm)

Location: Magnolia E

*Caseflow Management is the process by which courts move cases from filing to disposition. This includes all pre-trial phases, trials, and increasingly, events, which follow disposition to ensure the integrity of court orders and timely completion of post-disposition case activity. Effective caseflow management makes justice possible, not only in individual cases but also across judicial systems and courts, both trial and appellate. It helps ensure that every litigant receives procedural due process and equal protection. Properly understood Caseflow Management is the absolute heart of court management.*

Presenter: *Barry Mahoney*, Justice Management Institute, Denver, CO

Host: *Vanessa Walker*, 4<sup>th</sup> Chancery Court District, Meadville, MS

- **“Relationships: Elected Clerks, Appointed Clerks, Court Managers, and Judges”**  
(repeats at 1:15 pm)  
Location: Magnolia F  
*Elected and/or Appointed Clerks, Court Managers and Judges are the people responsible for efficient, effective court administration and public opinion suggests that when all is said and done, the buck stops at the door of the judicial chambers. The truth of the matter, however, is that there can be ongoing, systemic discord outside of the judicial chambers that can seriously interfere with the daily court operation, and it is quite possible that we can lessen, if not eliminate the discord by analyzing existing relationships and addressing problems before they escalate and require judicial intervention. This interactive session (yes, I want you to bring your “two cents”) will seek to identify not only some of the most common causes of the discord but will also explore solutions to these relationship conflicts in the courts.*  
Presenter: Sarah Brown-Clark, Youngstown Municipal Court, Youngstown, OH  
Host: Suzanne Stinson, 26<sup>th</sup> Judicial District Court, Benton, LA
- **“The Business Case for Integrated Justice”**  
(repeats at 1:15 pm)  
Location: Magnolia G  
*Justice system officials need complete, accurate, and timely information to make appropriate decisions. Paper, as a medium for exchanging this information, cannot deliver it far enough or fast enough to meet this need. Other industries have successfully adapted modern computer and communication technologies to provide nearly instantaneous, global access to information, but the justice system has lagged far behind. This session will provide a clear and convincing business case for electronic sharing of information between courts and justice system agencies, mixing anecdotal and statistical information in a manner that will educate and entertain.*  
Presenter: Larry Webster, SEARCH Group, Inc., Syracuse, UT  
Host: Pamela DeVault, Lee’s Summit Municipal Court, Lee’s Summit, MO
- **“Funding of State Court Systems and Trial Courts”** (repeat of Monday 2:00 pm)  
Location: Magnolia H  
Presenter: Dan Hall  
Host: Tom Dibble, Superior Court of New Jersey, Newark, NJ
- **“Public Perceptions of the Courts and Community Collaboration”** (repeat of Monday 2:00 pm)  
Location: Azalea C  
Presenter: Tom Hodson  
Host: Dawn Palermo, Jefferson Parish Juvenile Court, Harvey, LA

- 11:30 am – 1:15 pm**  
**Group Lunch followed by the Mississippi Court Administrators Association Business Meeting**  
Location: Magnolia A & North
- 1:15 pm – 2:45 pm**  
**Workshops III – Choose from the following six concurrent workshops:**
- **“Improving Case Management”** (repeat of 10:00 am)  
Location: Magnolia E  
Presenter: Barry Mahoney  
Host: Janet Polk, 10<sup>th</sup> Chancery Court District, Columbia, MS
  - **“Court Leadership Teams”** (repeat of Monday 2:00 pm)  
Location: Azalea D  
Presenters: Frank Broccolina and Pam Harris  
Host: Marcus Reinkensmeyer, Superior Court of Maricopa County, Phoenix, AZ
  - **“Diversity in Court Management”** (repeat of Monday 2:00 pm)  
Location: Azalea C  
Presenter: Zelda DeBoyes  
Host: Duane Delaney, Superior Court of the District of Columbia, Washington, DC
  - **“Managing Court Technology and Technologists”** (repeat of Monday 2:00 pm)  
Location: Magnolia H  
Presenter: Chris Crawford  
Host: Judy Herrington, Circuit Court, Raleigh, MS
  - **“The Business Case for Integrated Justice”**  
(repeat of 10:00 am)  
Location: Magnolia G  
Presenter: Larry Webster  
Host: Pamela Hall, 1<sup>st</sup> Chancery Court, Tupelo, MS
  - **“Relationships: Elected Clerks, Appointed Clerks, Court Managers, and Judges”** (repeat of 10:00 am)  
Location: Magnolia F  
Presenter: Sarah Brown-Clark  
Host: Carroll Boswell, D.C. Superior Courts, Washington, DC

**2:45 – 3:00 pm**  
**Coffee and Beverages**  
Location: Magnolia Foyer

**3:00 pm – 3:45 pm**

**Plenary Session: “A National Agenda for the Court Management Profession: The Biloxi Perspective,”**

Location: Magnolia B & C

*Many conclude court management began as a recognized profession in 1969 when U.S. Chief Justice Warren Burger gave a historic speech to the American Bar Association where he lamented, “We have more trained astronauts than trained court administrators in this country today.” His call to arms led to the Denver-based Institute for Court Management and, a few years later, the National Center for State Courts. The National Association for Court Management surfaced in 1985, growing into one of the largest and most important professional associations devoted to managing trial courts on the national and international scene. As a leading voice in managing courts, NACM has a unique role to play. It is an organization that understands the complex world of courts. It is dedicated to preserving the virtues and values of an independent, fair, trusted, reliable and business-like democratic system of justice. It is invested with a responsibility to speak out for judicial system improvement and lead the way toward better public courts through an improved cadre of professional trial court managers, whether they are presiding/chief judges or appointed/elected court managers. To do this, NACM must be out in front and anticipate problems and issues on the horizon, as well as prepare court leaders for the challenges of today’s justice world. What are the important issues in professional court management that loom ahead? How should NACM position itself to make a positive impact? NACM leadership will use your ideas, and input from others, to craft a National Agenda for the years ahead. The Biloxi Perspective is important! Two brief sessions are structured at this midyear meeting to: (a) review topics and subjects important to the health and future of court management, (b) solicit your ideas and comments about what others have said, and (c) gather new ideas and opinions that you want to share. The Monday Session will quickly review items (a) and (b) and the Tuesday Session will focus on item (c) after you have had a chance to both think about the issues that are important to you, and experience the nine court management professional issues workshops that are the foundation of the two-day educational program.*

Presenter: Gordon Griller, Justice Practice Group, ACS, Phoenix, AZ

Host: Virlynn Tinnell, Mohave County Superior Court, Kingman, AZ

**3:45 pm – 4:15 pm**

**Conference Closing: “2005 NACM Annual and 2006 NACM Midyear and Annual and NACM Mission and Vision”**

Location: Magnolia B & C

Presenters: Collins Ijoma, NACM President; Chelle Uecker, NACM President Elect

Host: Lawrence Myers, Joplin Municipal Court, Joplin, MO

**5:30 – 9:30 pm**

**Closing Social at the Maritime and Seafood Industry Museum –**

5:30 – 6:30 pm - Tours of the Museum

6:30 pm - Fish Fry

8:00 pm - Special appearance by Elvis

Shuttle bus transportation is available to the Museum beginning at 5:30 pm

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## NACM Hospitality Suite

**Location: Third Floor of Beau Rivage**

**NON-SMOKING**

Sunday, February 13	9:00 – 11:30 pm
Monday, February 14	7:00 – 11:30 pm
Tuesday, February 15	9:30 – 11:30 pm

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## ASSOCIATION SERVICES OFFICE

**Location: Registration Desk/Gardenia**

*(The Association Services Office will serve as the message center for the conference)*

Sunday, February 13	11:00 am – 6:00 pm
Monday, February 14	7:00 am – 5:00 pm
Tuesday, February 15	8:00 am – 5:00 pm

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**ASSOCIATION MANAGEMENT**  
c/o National Center for State Courts  
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Williamsburg, VA 23185  
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**Linda D. Perkins**  
*Account Executive*

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## NACM Board of Directors

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Newark, NJ

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**Richelle (Chelle) G.**

**Uecker**

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*At Large Director (2)*

**Suzanne H. Stinson**  
Benton, LA

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**The National Association for Court Management gratefully acknowledges the following for their support and contributions to this conference:**

Wine and Cheese Reception and Conference Lanyards	
Sunday Night Hospitality Suite	
Monday Night Hospitality Suite	
Tuesday Night Hospitality Suite	
Monday Refreshment Breaks	
Decorations	South Central Mississippi Bar Association
Tuesday Evening Social	<p>Jackson County Bar Association</p> <p>Harrison County Bar Association</p> <p>Judge Bruce Strong and the Frankie Doogan Mullet Brigade</p>
Cash Door Prizes	Jones County Bar Association
Entertainment at the Sunday and Tuesday Evening Socials	Mississippi Court Administrators Association
Sunday Evening Social	The Old Biloxi Marching Club