EDUCATIONAL PROGRAM AND SOCIAL EVENTS

FRIDAY, JULY 11
8:30 am to 5:00 pm
NACM Officers Retreat (by invitation) Gold Key I

SATURDAY, JULY 12
8:00 am to 3:00 pm
NACM Leadership Seminar (by invitation) Orange County Ballroom 1 & 2

1:00 pm to 5:00 pm
NACM Board of Directors Meeting Orange County Ballroom 3 & 4

SUNDAY, JULY 13
8:30 am to 12:00 Noon
NACM Board Meeting (continued if needed) Platinum Ballroom 1

10:00 am to 12:00 Noon
FACT Steering Committee Platinum Ballroom 2

12:00 Noon to 1:30 pm
Joint Briefing by Technology Stakeholder Groups Platinum Ballroom 2
(combined FACT and JTC attendance)

1:00 pm to 8:00 pm
Registration and Conference Information Platinum Ballroom Foyer

1:30 pm to 5:00 pm
Joint Technology Committee (JTC) Platinum Ballroom 2
1:00 pm to 4:00 pm
NACM Nominating Committee Interviews Platinum Ballroom 7

4:00 pm to 4:30 pm
NACM Host & Reporter Orientation Platinum Ballroom 8

4:30 pm to 5:15 pm
Michigan State University Certification Platinum Ballroom 10
Program General Overview and 2008 Annual Tracks on
Essential Components and Caseflow Management Common
Interest Group Leadership Discussion Meeting

5:15 pm to 6:00 pm
NACM First-time Attendees Reception Platinum Ballroom 1

6:00 pm to 8:00 pm
President’s Reception Platinum Ballroom 5 & 6
NACM President Paul Burke
President-Elect Marcus Reinkensmeyer
William Vickrey, California Administrative Office of the Courts
Director

MONDAY, JULY 14
7:30 am to 5:00 pm
Registration and Conference Information Platinum Ballroom Foyer

8:00 am to 5:00 pm
Dr Is In (by appointment) Elite 2

8:30 am to 9:00 am
Welcome & Introductions Platinum Ballroom 5 & 6
NACM President Paul J. Burke
Honorable Nancy Wieben Stock, Presiding Judge, Orange County

9:00 am to 10:00 am
Keynote Address: Partnering, Alliances, Relationships, and
Connections Platinum Ballroom 5 & 6
Introduction by NACM President-Elect Marcus Reinkensmeyer
Presenter: Ed Rigsbee
Host: Michele Oken & Terri Johnson
Reporter: Randy Henderson

10:00 am to 10:15 am
Refreshment Break Platinum Ballroom 5 & 6

Concurrent Workshops Round I:
Partnering for Justice and Effectiveness
10:15 am to 11:45 am

Problem Solving Courts I: The Essence and the Challenge is
Partnering (Repeats at 1:45 pm) Platinum Ballroom 1
Presenters: Greg Berman, Hon. Robert Keating, Adam Mansky,
Brett Taylor, Alan Slater
Host: Janet Garcia
Reporter: Rufus Lynch

Partnering for Justice, Caseflow, and Service Excellence
Monday, July 14 – Concurrent Workshops 10:15 am – 11:45 am Continued

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<th>Event</th>
<th>Location</th>
<th>Presenters</th>
<th>Host</th>
<th>Reporter</th>
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<tr>
<td>The Planning and Design of Courthouse Space: Partners, Processes, Opportunities (Repeats at 1:45 pm)</td>
<td>Platinum Ballroom 2</td>
<td>Todd Phillips, Dan Wiley, Hon. Conrad Rushing</td>
<td>Frank Maiocco</td>
<td>Jude Del Preore</td>
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<tr>
<td>Lessons Learned About Technology Partnering (FACT Sponsored) (Repeats at 3:30 pm)</td>
<td>Platinum Ballroom 3</td>
<td>Ron Dostal, Margie Borjon-Miller, Bob Steiner, Stephen Lee, Keith Massey, Christy Evans</td>
<td>Michelle Norhausen</td>
<td>Cynthia Hernandez-Buter</td>
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<tr>
<td>Managing Change: Making Your Courthouse Safer (Repeats at 3:30 pm)</td>
<td>Platinum Ballroom 4</td>
<td>Steve Steadman</td>
<td>Roy Wynn</td>
<td>Sharon Prentiss</td>
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<tr>
<td>Voices from the Mainstream: Good to Great—Implications for Judicial Administration and Court Leaders (Repeats at 1:45 pm)</td>
<td>Platinum Ballroom 7</td>
<td>Gordon Griller</td>
<td>Sally Pym</td>
<td>Julie Torres-Zuanich</td>
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<td>Essential Components I: Introduction: Purposes and Objectives of Essential Components (MSU #1) (Does not repeat)</td>
<td>Platinum Ballroom 10</td>
<td>Alan Carlson</td>
<td>Suzanne Blavet</td>
<td>Dawn Palermo</td>
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10:45 am to 1:30 pm

NACM Business Meeting and Awards Luncheon

11:45 am to 1:30 pm

Workshops Round II: Partnering for Justice and Effectiveness
1:45 pm to 3:15 pm

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<tr>
<td>Problem Solving Courts I: The Essence and the Challenge Is Partnering (Repeat of 10:15 am)</td>
<td>Platinum Ballroom 1</td>
<td>Greg Berman, Hon. Robert Keating, Adam Mansky, Brett Taylor, Alan Slater</td>
<td>Susan Laniewski</td>
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<td>The Planning and Design of Courthouse Space: Partners, Processes, Opportunities (Repeat of 10:15 am)</td>
<td>Platinum Ballroom 2</td>
<td>Todd Phillips, Dan Wiley, Hon. Conrad Rushing</td>
<td>Sharon Prentiss</td>
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<td>Keynote Follow Up: Applying the Concepts</td>
<td>Platinum Ballroom 5 &amp; 6</td>
<td>Ed Rigsbee</td>
<td>Edna Matamoros</td>
<td>Vivian Valenzuela</td>
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Monday, July 14 – Concurrent Workshops 1:45 pm – 3:15 pm Continued

Voices from the Mainstream: Good to Great—Implications for Judicial Administration and Court Leaders
(Repeat of 10:15 am)
Presenter: Gordon Griller
Host: Mike Bridenback

Partners in Case Management: A Court Management-School of Social Work Collaborative Model to Maximize Court Resources and the Administration of Justice
Presenters: Rufus S. Lynch and Jacquelyn Mitchell
Host: David Slayton

Essential Components II: Scope and Parameters of Essential Components (MSU #2)
Presenter: Alan Carlson
Host: Richard Luckham

3:15 pm to 3:30 pm
Refreshment Break

Concurrent Workshops Round III:
Partnering for Justice and Effectiveness
3:30 pm to 5:00 pm

Lessons Learned About Technology Partnering (FACT Sponsored) (Repeat of 10:15 am)
Presenters: Ron Dostal, Margie Borjon-Miller, Bob Steiner, Stephen Lee, Keith Massey, Christy Evans
Host: Anne Ouellette

Managing Change: Making Your Courthouse Safer (Repeat of 10:15 am)
Presenter: Steve Steadman
Host: Richard Luckham

Problem Solving Courts II: Good Courts That Work: The Latest Data
Presenter: Michael Rempel
Host: David Slayton

What is Going On with NACM and Member Open Mike
Presenters: Marcus Reinkensmeyer and Suzanne Stinson
Host: Brenda Lussier

Essential Components III: Operation and Evaluation of Court Programs (NOTE: WILL CONTINUE UNTIL 5:30 PM TO COMPLETE MSU REQUIRED HOURS) (MSU #3)
Presenter: Alan Carlson
Host: Edna Matamoros

Partnering for Justice, Caseflow, and Service Excellence
Monday, July 14 – Continued

5:00 pm to 6:00 pm  Platinum Ballroom 5 & 6
Open Discussion of Shared Interest Groups at the 2009 Annual Conference

6:00 pm to 11:00 pm  Hotel Entrance
Opening Social Event – Dinner at Disney’s California Adventure Golden Vine Winery

The Golden Vine Winery, located in Disney’s California Adventure, brings a little bit of Napa Valley to Southern California. Stroll the vineyard, enjoy a buffet dinner, and explore the California Adventure theme park until closing at 9 pm. At approximately 9:15 pm, the “Soarin’ Over California” ride in the park will be open for NACM attendees only until 10 pm.

TUESDAY, JULY 15

8:00 am to 5:00 pm  Platinum Ballroom Foyer
Registration and Conference Information

8:00 am to 5:00 pm  Elite 2
Dr Is In (by appointment)

8:30 am to 8:45 am  Platinum Ballroom 5 & 6
Justice Achievement Award Presentation
NACM President-Elect Marcus Reinkensmeyer
Keynote Introduction

8:45 am to 9:45 am  Platinum Ballroom 5 & 6
Keynote: Caseflow Management Excellence: A Challenge to Court Managers
Moderator: Marcus Reinkensmeyer
Presenters: Ernest Friesen with Maureen Solomon, John Clarke
Host: Monica Richards
Reporter: Ken Kallman

9:45 am to 10:00 am  Platinum Ballroom 5 & 6
Refreshment Break

Concurrent Workshops Round IV: Case Processing Excellence

10:00 am to 11:30 am

Managing Civil Caseflow in Large Courts
(Repeats at 2:45 pm)
Presenters: Maureen Solomon and Kent Batty
Host: Stephanie Hess
Reporter: Deborah Taylor-Godwin

Using Technology to Support Caseflow Management (Repeats at 1:00 pm)
Presenter: John Greacen
Host: Daenna Arellano
Reporter: Angie Murphy

Partnering to Improve Overloaded Traffic Court
Presenters: Warner Hassel, John Slate, John Kennedy
Host: Anne Ouellette
Reporter: Laura Miller

Partnering for Justice, Caseflow, and Service Excellence
Tuesday, July 15 – Concurrent Workshops 10:00 am – 11:30 am Continued

It’s Like Ernie Said – What You Count, Counts!  
(Repeats at 2:45 pm)  
Presenters: Dan Donovan and Steve Steadman  
Host: Ruthie Newcomer  
Platinum Ballroom 4  
Reporter: Sharon Prentiss

Performance-Based Criminal Case Processing and Decisions  
(Repeats at 2:45 pm)  
Presenter: Bob Wessels  
Host: Monica Richards  
Platinum Ballroom 8  
Reporter: Karen Archer

Problem Solving Courts III: Good Courts That Effectively Process Cases and Achieve Due Process  
Presenter: Brett Taylor  
Host: Janet Garcia  
Platinum Ballroom 9  
Reporter: Scott Griffith

The Impact of Delay on Justice (MSU # 1)  
Presenter: Stephen Bouch  
Host: Deni Butler  
Platinum Ballroom 10  
Reporter: Pam Devault

11:30 am to 1:00pm  
Lunch on your own

Concurrent Workshops Round V:  
Case Processing Excellence  
1:00 pm to 2:30 pm

Using Technology to Support Caseflow Management (Repeat of 10:00 am)  
Presenter: John Greacen  
Host: Angie Murphy  
Platinum Ballroom 2

Evaluating & Improving Criminal Caseflow Management  
(Repeats at 2:45 pm)  
Presenters: Chris Crawford, Mary Sammon, Hon. Sharen Wilson  
Host: Julie Fend  
Platinum Ballroom 3  
Reporter: Andra Motyka

Trial and Error: Failure and Innovation in Criminal Justice Reform  
Presenters: Adam Mansky, Mike Bridenback, Hon. Robert Keating  
Host: Nancy Bullock  
Platinum Ballroom 4  
Reporter: Scott Griffith

Designing, Building and Renovating Courthouses and Justice Facilities II – Supporting Caseflow Management Excellence  
(Repeats at 2:45 pm)  
Presenters: Michael Griebel, Ken Jandura, Paul Danna  
Host: Ruthie Newcomer  
Platinum Ballroom 7  
Reporter: Frank Maiocco

Caseflow Management in Limited Jurisdiction Courts:  
Managing a Photo Enforcement Program Via Partnership  
Presenters: Janet G. Cornell, Daniel W. Edwards  
Host: Rick Lewis  
Platinum Ballroom 9  
Reporter: Michele Gray
Tuesday, July 15 – Concurrent Workshops 10:00 am – 11:30 am Continued

The Keys to Successful Caseflow Management (MSU # 2) Platinum Ballroom 10
Presenter: Stephen Bouch
Host: Deni Butler
Reporter: Sharon Pretiss

2:30 pm to 2:45 pm
Refreshment Break Platinum Ballroom Foyer

Concurrent Workshops Round VI: Case Processing Excellence

2:45 pm to 4:15 pm

Managing Civil Caseflow In Large Courts Platinum Ballroom 1
(Repeat of 10:00 am)
Presenters: Maureen Solomon and Kent Batty
Host: Stephanie Hess

ADR Benefits for Litigants, Lawyers, and the Courts Platinum Ballroom 2
Presenter: D. Gene Valentini
Host: Sally Pym
Reporter: Johnna Wyant

Evaluating & Improving Criminal Caseflow Management Platinum Ballroom 3
(Repeat of 1:00 pm)
Presenters: Chris Crawford, Mary Sammon, Hon. Sharen Wilson
Host: Margaret Guidero

It’s Like Ernie Said – What You Count, Counts! Platinum Ballroom 4
(Repeat of 10:00 am)
Presenters: Dan Donovan and Steve Steadman
Host: Brenda Lussier

Designing, Building, and Renovating Courthouses and Justice Facilities II – Supporting Caseflow Management Excellence Platinum Ballroom 7
(Repeat of 1:00 pm)
Presenters: Michael Griebel, Ken Jandura, Paul Danna
Host: Janet Garcia

Performance-Based Criminal Case Processing and Decisions Platinum Ballroom 8
(Repeat of 10:00 am)
Presenter: Bob Wessels
Host: Rachel Stanley

The Keys to Successful Caseflow Management (MSU # 3) Platinum Ballroom 10
(Continued)
Presenter: Stephen Bouch
Host: Art Acevedo
Reporter: Nancy Dugas
WEDNESDAY, JULY 16

6:30 am
Runners and Walkers
Fun Run/Walk Starts at 7:00 am
Hotel Lobby

8:00 am to 5:00 pm
Registration and Conference Information
Platinum Ballroom Foyer

8:00 am to 5:00 pm
Dr Is In (by appointment)
Elite 2

NACM Committee Meetings - All conference attendees are invited and welcome to attend any NACM committee meeting. A Committee Preference Form that includes the activities of each committee is included in the conference materials. If you have questions about the committees, please feel free to contact any NACM Board member.

9:00 am to 10:00 am
Publications Committee
Platinum Ballroom 4

10:00 am to 11:00 am
Conference Development Committee & Vendor Subcommittee
Platinum Ballroom 3

11:00 am to 12:00 Noon
Membership Committee/State Associations Committee
Platinum Ballroom 4

12:00 Noon to 12:30 pm
Website Committee Meeting
Platinum Ballroom 3

1:30 pm to 2:30 pm
Planning Committee
Platinum Ballroom 4

2:30 pm to 3:30 pm
AIA Committee
Platinum Ballroom 3

9:00 am to 2:45 pm
NACM Showcase Sessions

9:00 am to 9:45 am
Aptitude
Marquis Ballroom Northeast

9:00 am to 9:45 am
CourtAudio™
Marquis Ballroom Northwest

10:30 am to 11:15 am
Sierra/EMC
Marquis Ballroom Northeast

10:30 am to 11:15 am
Adobe
Marquis Ballroom Northwest

11:30 am to 12:15 pm
Tybera
Marquis Ballroom Northeast

11:30 am to 12:15 pm
LexisNexis
Marquis Ballroom Northwest
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<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tr>
<td>1:00 pm to 1:45 pm</td>
<td>Extract Systems</td>
<td>Marquis Ballroom Northeast</td>
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<tr>
<td>2:00 pm to 2:45 pm</td>
<td>Aptitude</td>
<td>Marquis Ballroom Northeast</td>
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<tr>
<td>10:00 am to 4:30 pm</td>
<td>Exhibit Show</td>
<td>Marquis Ballroom Center &amp; South</td>
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<td>10:00 am to 12:00 Noon</td>
<td>Court 2 Court</td>
<td>Marquis Ballroom Center &amp; South</td>
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<td>11:00 am to 12:30 pm</td>
<td>Calendar Structures and Emerging Issues (MSU #4)</td>
<td>Marquis Ballroom Center</td>
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<td>Presenter: Stephen Bouch</td>
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<td>Host: Sherry Danna</td>
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<td>11:00 am to 12:30 pm</td>
<td>The Art and Practice of Court Administration</td>
<td>Marquis Ballroom Center</td>
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<td>Presenter: Alex Aikman</td>
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<td>Host: Paul Shapiro</td>
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<td>12:00 Noon to 1:30 pm</td>
<td>Lunch in Exhibit Hall</td>
<td>Marquis Ballroom Center</td>
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<td>1:30 pm to 3:00 pm</td>
<td>From Frontierland to Tomorrowland: A Multi-agency Discussion on Countywide Integrated Law &amp; Justice</td>
<td>Marquis Ballroom Center</td>
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<td>Presenters: Snorri Ogata, Hon. Kim Menninger, Bob McDonell, Dave Maggard, Jim Tanizaki, Brian Ducker, Greg Ronald</td>
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<td>Host: Michelle Norhausen</td>
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<td>1:30 pm to 3:30 pm</td>
<td>Accessing the NCSC Web Site and Knowledge and Information Services Database</td>
<td>Marquis Ballroom Center</td>
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<td>Presenters: Linda Caviness, Carl Reynolds, Paul Embley, Amy McDowell</td>
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<td>Host: Janet Garcia</td>
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<td>1:30 pm to 3:30 pm</td>
<td>Implementing a Successful Caseflow Management Program (MSU #5)</td>
<td>Marquis Ballroom Center</td>
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<td>Presenter: Stephen Bouch</td>
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<td>3:00 pm to 4:00 pm</td>
<td>Pin Exchange</td>
<td>Marquis Ballroom Center</td>
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<td>3:30 pm to 4:30 pm</td>
<td>Exhibit Show Ice Cream Break and Prize Drawing (MUST BE PRESENT TO WIN)</td>
<td>Marquis Ballroom Center</td>
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<td>THURSDAY, JULY 17</td>
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<tr>
<td>8:00 am to 5:00 pm</td>
<td>Registration and Conference Information</td>
<td>Platinum Ballroom Foyer</td>
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<td>8:45 am to 10:00 am</td>
<td>Desperately Seeking Service</td>
<td>Platinum Ballroom 5 &amp; 6</td>
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<td><strong>Introduction:</strong> NACM Vice President Suzanne Stinson</td>
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<td><strong>Presenter:</strong> Greg Gray</td>
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<td><strong>Host:</strong> Ronna Uruburu</td>
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<td><strong>Reporter:</strong> Cynthia Hernandez-Buter</td>
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<td>10:15 am to 11:45 am</td>
<td>Concurrent Workshops: Round VII</td>
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<td><strong>Service Excellence</strong></td>
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<tr>
<td>10:15 am to 11:45 am</td>
<td><strong>Customer Service In the Courts is GREAT! Except When It Isn't.</strong></td>
<td>Platinum Ballroom 1</td>
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<td><strong>Presenter:</strong> Anna Eidson</td>
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<td><strong>Host:</strong> Anita Alexander</td>
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<td><strong>Reporter:</strong> Stephanie Hess</td>
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<td>10:15 am to 11:45 am</td>
<td><strong>Voices From the Mainstream - First Break the Rules:</strong> Implications for Judicial Administration and Court Leaders II</td>
<td>Platinum Ballroom 2</td>
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<td><strong>Presenter:</strong> David Slayton</td>
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<td><strong>Host:</strong> Steve Cascioppo</td>
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<td><strong>Reporter:</strong> Nancy Bullock</td>
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<td>10:15 am to 11:45 am</td>
<td><strong>Direct Service, Self Service, and Self Sufficiency:</strong> Models for a New Reality</td>
<td>Platinum Ballroom 3</td>
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<td><strong>Presenters:</strong> John Clarke, Brian Borys, Joi Sorensen</td>
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<td><strong>Host:</strong> Brenda Lussier</td>
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<td>10:15 am to 11:45 am</td>
<td><strong>How Do We HELP the People Who Need Our HELP Without Needing HELP Ourselves?</strong></td>
<td>Platinum Ballroom 7</td>
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<td><strong>Presenter:</strong> James F. Imperatrice</td>
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<td><strong>Host:</strong> Paul Shapiro</td>
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<td>10:15 am to 11:45 am</td>
<td><strong>Designing, Building and Renovating Courthouses and Justice Facilities III: Courts Planning and Design for Service Excellence</strong></td>
<td>Platinum Ballroom 8</td>
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<td><strong>Presenters:</strong> Todd Phillips, Frank Greene, Chuck Short, John VanWhervin</td>
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<td><strong>Host:</strong> Warner Hassell</td>
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<td><strong>Reporter:</strong> Fran Johnson</td>
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<td>10:15 am to 11:45 am</td>
<td><strong>Technology: The How and Why of Web Services for Self-Represented Litigants</strong></td>
<td>Platinum Ballroom 9</td>
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<td><strong>Presenters:</strong> Charlie Green, Linda Dippel, Jill Selvaggio</td>
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<td><strong>Host:</strong> Sherry Danna</td>
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<td><strong>Reporter:</strong> Gerry Durfee</td>
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<td>11:45 am to 1:15 pm</td>
<td>NACM Swearing In and Business Meeting Lunch</td>
<td>Platinum Ballroom 5 &amp; 6</td>
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*Partnering for Justice, Caseflow, and Service Excellence*
Thursday, July 17 – Continued

Concurrent Workshops Round VIII:
Service Excellence
1:30 pm to 3:00 pm

**Customer Service In the Courts is GREAT! Except When It Isn’t.** (Repeat of 10:15 am)
*Presenter: Anna Eidson*
*Host: Ruthie Newcomer*

**Planning for Pandemic/Public Health Emergencies: Issues and Strategies** (Repeats at 3:15 pm)
*Presenters: Caroline Cooper, Hon. John Cleland*
*Host: Fran Johnson*
*Reporter: Pam Harris*

**Don’t Leave Anaheim Without One: A Plan to Involve Stakeholders and Partners in Your Court Security Improvement Effort** (Repeats at 3:15 pm)
*Presenters: Steve Steadman, Dan Donovan*
*Host: Janet Garcia*
*Reporter: Richard Luckham*

**Designing, Building, and Renovating Courthouses and Justice Facilities III: Courts Planning and Design for Service Excellence** (Repeat of 10:15 am)
*Presenters: Todd Phillips, Frank Greene, Chuck Short, John Van Whervin*
*Host: Blanca Aguilar*

**Technology: The How and Why of Web Services for Self-Represented Litigants** (Repeat of 10:15 am)
*Presenters: Charlie Green, Linda Dippel, Jill Selvaggio*
*Host: Vivian Valenzuela*

**KEYNOTE FOLLOW UP – The 93 Percent Rule** (Repeats at 3:15 pm)
*Presenter: Greg Gray*
*Host: Michael Gatiglio*
*Reporter: Linda Romero-Soles*

**3:00 pm to 3:15 pm Refreshment Break**

Concurrent Workshops Round IX:
Service Excellence
3:15 pm to 4:45 pm

**Voices From the Mainstream – First Break the Rules: Implications for Judicial Administration and Court Leaders II** (Repeat of 10:15 am)
*Presenter: David Slayton*
*Host: Patricia Garcia Duggan*

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*Partnering for Justice, Caseflow, and Service Excellence*
Thursday, July 17 – Concurrent Workshops 3:15 pm – 4:45 pm Continued

Planning for Pandemic/Public Health Emergencies: Issues and Strategies (Repeat of 1:30 pm)  
Presenters: Caroline Cooper, Hon. John Cleland  
Host: Sean Zallaps  
Platinum Ballroom 2

Direct Service, Self Service, and Self Sufficiency: Models for a New Reality (Repeat of 10:15 am)  
Presenters: John Clarke, Brian Borys, Joi Sorensen  
Host: Blanca Aguilar  
Platinum Ballroom 3

Don't Leave Anaheim Without One: A Plan to Involve Stakeholders and Partners in Your Court Security Improvement Effort (Repeat of 1:30 pm)  
Presenters: Steve Steadman, Dan Donovan  
Host: Sheryl Connelly  
Platinum Ballroom 4

How Do We HELP the People Who Need Our HELP Without Needing HELP Ourselves? (Repeat of 10:15am)  
Presenter: James F. Imperatrice  
Host: Randy Henderson  
Platinum Ballroom 7

KEYNOTE FOLLOW UP – The 93 Percent Rule (Repeat of 1:30pm)  
Presenter: Greg Gray  
Host: Art Acevedo  
Platinum Ballroom 10

4:45 pm to 5:15 pm  
Conference Closing Plenary:  
NACM President and President-Elect Report on Future Conferences  
Host: Sheryl Connelly  
Reportor: Randy Henderson  
Platinum Ballroom 5 & 6

6:30 pm to 11:00 pm  
Closing Dinner and Dance with entertainment by the David Martin Band  
Marquis North

FRIDAY, JULY 18

9:00 am to 10:00 am  
New Board Member Orientation  
Elite 2

10:00 am to 12:00 Noon  
NACM Board of Directors Meeting  
Elite 2
HOSPITALITY SUITE
PRESIDENTIAL SUITE 1917
NON-SMOKING

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Company/Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sunday, July 13</td>
<td>8:00 am to 11:30 pm</td>
<td>Deloitte Consulting LLC</td>
</tr>
<tr>
<td>Monday, July 14</td>
<td>9:30 am to 11:30 pm</td>
<td>Heery International</td>
</tr>
<tr>
<td>Tuesday, July 15</td>
<td>8:00 am to 11:30 pm</td>
<td>AllianceOne Receivables</td>
</tr>
<tr>
<td>Wednesday, July 16</td>
<td>8:00 am to 11:30 pm</td>
<td></td>
</tr>
<tr>
<td>Thursday, July 17</td>
<td>10:00 am to 11:30 pm</td>
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</tbody>
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REGISTRATION AND INFORMATION DESK

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
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</thead>
<tbody>
<tr>
<td>Sunday, July 13</td>
<td>1:00 pm to 8:00 pm</td>
</tr>
<tr>
<td>Monday, July 14</td>
<td>7:30 am to 5:00 pm</td>
</tr>
<tr>
<td>Tuesday, July 15</td>
<td>8:00 am to 5:00 pm</td>
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</table>

NACM Board of Directors

OFFICERS
President
Paul J. Burke
Boston, MA

President Elect
Marcus Reinkensmeyer
Phoenix, AZ

Vice President
Suzanne H. Stinson
Benton, LA

Secretary-Treasurer
Jude Del Preore
Trenton, NJ

Immediate Past President
Howard “Skip” Chesshire
GA

DIRECTORS
Urban Director
David Slayton
Lubbock, TX

Rural Director
Linda Romero Soles
Modesto, CA

Elected Director

Appointed Director
Michael L. Bridenback
Tampa, FL

At Large Director (1)

Large Court Director
Pamela Harris
Rockville, MD

Small Court Director
Kip Rodda
Lakeport, CA

Limited Jurisdiction Director
Debra DeBerry
Decatur, GA

General Jurisdiction Director
Kevin J. Bowling
Grand Haven, MI

At Large Director (2)
Warner Hassell
Nashville, TN

A “SPECIAL THANKS” TO THE FOLLOWING FOR ASSISTANCE IN PLANNING THE CONFERENCE

Court 2 Court
Terri Johnson
Kip Rodda
Jude Del Preore

Exhibit Show
Warner Hassell

Fun Run/Walk
Paul DeLosh

Host & Reporter
Terri Johnson
Michele Oken

Partnering for Justice, Caseflow, and Service Excellence
HOSTS AND REPORTERS

Michele Oken          Terri Johnson          Randy Henderson
Janet Garcia          Rufus Lynch             Suzanne Blavet
Dawn Palermo          Frank Maiocco           Jude Del Preore
Michelle Norhausen    Cynthia Hernandez-Buter  Roy Wynn
Sharon Prentiss       Sally Pym               Julie Torres-Zuanich
Edna Matamoros       Vivian Valenzuela       Mike Bridenback
Richard Luckham       Linda Bowers            Susan Laniewski
David Slayton         Paul Shapiro            Rufus Lynch
Aurora Zamora         Anne Ouellette           Steve Cascioppo
Stephanie Hess        Brenda Lussier           Monica Richards
Ken Kallman           Deborah Taylor-Godwin    Daenna Arellano
Angie Murphy          Karen Archer             Ruthie Newcomer
Scott Griffith        Laura Miller              Deni Butler
Pam Devault           Nancy Bullock            Julie Fend
Andra Motyka          Rick Lewis              Michelle Gray
Johnna Wyant          Margaret Guidero          Rachel Stanley
Art Acevedo           Nancy Dugas              Fran Johnson
Pam Harris            Blanca Aguilar           Patricia Garcia Duggan
Sheryl Connelly       Sean Zallaps             Alice Lopez

National Center for State Courts
300 Newport Avenue
Williamsburg, VA  23185

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Association Administrative Assistant

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Conference Manager

Stacey Smith
Exhibit Manager

Mayra Miranda
Conference Administrative Assistant

Shirley Sutherland
Conference & Meeting Planner

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