1. The 2003/2004 Board of Directors undertook a review, modification, and codification of internal operating procedures/policies of the Board of Directors of NACM. It was thought that some practices needed to be reviewed and endorsed or changed in order for the board to hold its members and itself accountable.

2. NACM worked to clarify and improve its relationship with the National Center for State Courts. NACM President was appointed by Chief Justice Ronald M. George of the State of California and President of the Conference of Chief Justices (CJC) and the National Center for State Courts (NCSC) Board of Directors to serve on the NCSC’s presidential search committee that selected Mary Campbell McQueen to be the new president of NCSC in August 2004 replacing Roger K. Warren.

3. On November 20, 2003, at the United States Supreme Court, during the reception at the William H. Rehnquist Award Reception and Dinner, NACM’s Core Competency Guidelines Project was recognized by the Board of Directors of the State Justice Institute and awarded the Eighth Annual Howell Heflin Award. The Howell Heflin Award is given in recognition of an innovative SJI supported project that has a high likelihood of significantly improving the quality of justice in State courts across the nation.

4. During 2003/2004 the Presidents of the three major court professional organizations (COSCA, AJA and NACM) all were from Missouri. Michael L. Buenger, State Courts Administrator of Missouri was President of the Conference of State Court Administrators (COSCA), Michael R. McAdams, Judge of the Kansas City, Missouri Municipal Court was President of the American Judges Association, and Lawrence G. Myers was the Joplin Missouri Municipal Court Administrator and President of the National Association for Court Management. This allowed the three organizations to work more closely together.

5. From February 1–3, 2004, NACM and AJA met together at NACM’s Mid-Year conference at the Hyatt Regency Savannah, Savannah, Georgia. This marks the first time the two associations held a joint conference. After the conference, AJA President Michael R. McAdams wrote, in part, in the AJA Benchmark the following:
“The American Judges Association met in Savannah, Georgia at the Hyatt Regency for its midyear meeting from January 31 to February 3, 2004. This was an important meeting because it marked the first joint meeting between AJA and the National Association for Court Management (NACM).

“NACM provided an extensive and valuable education program centered on the theme of Best Practices in Overcoming Unequal Treatment in the Justice System. The quality and content of the program was impressive...”