



**National Association for Court Management**  
*Strengthening Court Professionals*



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## 2020 NACM/CITOC Technology Awards Proposal

The National Association for Court Management (NACM) and Court Information Technology Officers Consortium (CITOC) have a long history of promoting, recognizing and celebrating innovative court technology solutions which were implemented by NACM and CITOC members. For several years, the Top 10 Websites were recognized by NACM, and more recently followed by the Top 10 Court Technology Solutions. Similarly, CITOC instituted an awards program focused primarily on technology innovation. These historical awards programs resulted in the sharing of many national and international technology solutions among NACM and CITOC members.

Immense value to our courts often comes directly through the alignment of efforts between court management professionals and court technology professionals. The 2020 NACM/CITOC Technology Awards program recognizes the vitality of these partnerships, working together for those we serve. These awards recognize innovation and excellence in the use of information technology for both NACM and CITOC members.

**Categories of Nomination:** Seven categories of nomination are available.

***Court Management:*** The following award categories are focused primarily on the innovative delivery and impact of business projects related to court management and operations through the use of technology. These awards will be presented at the NACM Annual Conference, July 12-16, 2020, in New Orleans, Louisiana.

- **Court Process Innovations:** Projects recognized in this category optimize the way people, processes and technology work together to transform courts.
- **Cross-Boundary Partnerships:** Projects recognized in this category demonstrate results when jurisdictions, agencies, and other entities work together to solve a problem, address a need, or pursue a new opportunity that positively impacts courts and those we serve.
- **Data Management, Analytics, and Visualization:** Projects recognized in this category highlight the transformational capabilities of leveraging data for decision making, understanding, and insights.
- **Digital Courts - Courts to Citizens:** Projects recognized in this category foster improved interaction between courts and citizens, encourage citizen engagement, and/or provide innovative access to data and information for citizen use.

***Court Technology:*** The following award categories focus primarily on innovative technology initiatives that improve the effectiveness, security, and technical capabilities of courts. These awards will be presented at the CITOC Annual Meeting in December 2020, in conjunction with the eCourts Conference.

- **Cybersecurity:** Projects recognized in this category demonstrate the importance of security and risk management and demonstrate the criticality of cybersecurity being a top priority of our courts.

- **Emerging Technologies:** Projects recognized in this category utilize technologies on the cutting edge that deliver value to our courts and those we serve.
- **Enterprise IT Management Initiatives:** Projects recognized in this category highlight efforts that required extensive technical planning, organization, and execution of enterprise-wide technology initiatives that transformed the operations and services of their courts, regardless of the size of jurisdiction.

**Awards Criteria:** Nominations are scored by a volunteer awards panel comprised of 3 NACM members and 3 CITOC members. The panel will score each submission for the respective category on the following criteria:

- **Innovation and Vision (30% of total score):** The nominated initiative will be evaluated for innovation and creativity to solve a problem and/or seize an opportunity that positively impacts the courts and those we serve.
- **Effectiveness and Impact (30% of total score):** The nominated project will be evaluated for the degree to which the effort achieved its goals and demonstrated tangible results.
- **Significance (20% of total score):** The nominated initiative will be evaluated for how successfully it addressed an important problem related to courts, citizens, and/or other entities.
- **Technology Design and Delivery (20% of total score):** The nominated initiative will be evaluated for the how technology was designed, leveraged, and delivered to achieve the targeted outcomes. Technological attributes such as functionality, intuitiveness, extensibility, sustainability, and scalability will be considered.

**Awards:** The awards for each category will be presented at either the NACM Annual Conference or the CITOC Annual Meeting, as described above. NACM will waive one-day's conference registration fee for one representative from each award recipient group for those award recipients' in the Court Management categories.<sup>1</sup> As CITOC does not require a registration fee for the CITOC Annual Meeting, CITOC will reimburse the travel expenses (up to \$500) for one representative from each award recipient group in the Court Technology categories.

#### **Submission Instructions:**

*Who may submit a nomination?* Any NACM or CITOC member in good standing may submit a nomination.

*How many categories can a nomination be submitted for?* A nomination may only be submitted in one award category; however, the judges' panel is permitted to move an entry to a more appropriate category, if applicable.

*What is the timeframe in which the initiative/project must have been completed?* All nominated initiatives/projects must have been transitioned into production between January 2019 and March 2020. Pilot projects are acceptable to submit if the effort has demonstrated results and benefits for the court and the communities they serve.

*What are the nomination requirements?* Nomination documents, written in narrative form describing the initiative/project, must be submitted in PDF format, no later than May 17, 2020. The length of the nomination must not exceed five (5) pages in length. The first page must be a cover page with an executive summary providing a high-level overview of the nomination and how it meets the four criteria elements (Innovation and Vision, Effectiveness and Impact, Significance, and Technology Design and Delivery). Nominations may include references to other project information (such as web sites, brochures, etc.). Nomination documents should be submitted to the NACM / CITOC Technology Awards committee at: [technologyawards@nacmnet.org](mailto:technologyawards@nacmnet.org)

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<sup>1</sup> NACM is unable to provide refunds for the one-day fee waiver for attendees who have already registered for the conference. Award recipients who plan to attend the full conference but have not yet registered can pay their reduced registration rate by contacting [conferences@ncsc.org](mailto:conferences@ncsc.org).