

FAQ

Conference Location

Where is the conference being held?

The conference is being held February 20-22, 2022, at the Hyatt Regency Bellevue in Bellevue, Washington. The address is 900 Bellevue Way NE, and the phone number is (425) 462-1234.

Registration

When will registration open?

Registration is now [open](#).

What does my registration include?

Registration includes the Sunday welcome reception, the Monday exhibit lunch, the Tuesday group lunch, and entry into all education sessions.

When will I receive confirmation of my registration?

Once you have completed your online registration and process credit card payment, you will receive a confirmation by email. If you do not receive this confirmation in 24 hours, please email [conference services](#).

May I attend the conference if I live outside of the continental US?

CDC recommends that travelers avoid all nonessential international travel. All air passengers, including U.S. citizens, are [required to have a negative COVID-19 test result or documentation of recovery](#) from COVID-19 before they board a flight to the United States. See the CDC's [Frequently Asked Questions](#) for more information.

If I am unable to attend, can I transfer my registration to someone else in my organization?

Yes. You will need to send an email to [Conference Services](#) as soon as you know you are unable to attend and give us the name of the person to whom your registration is being transferred. Please consult the [NACM Cancellation policy](#) for specific details about transferring registrations.

Will I receive a refund if I cancel my registration?

Refund or transfer requests must be made in writing by **January 31, 2022** to [Conference Services](#). No refunds or meeting credits will be given after **January 31, 2022**. A processing fee of \$100 will be deducted from each cancelled registration. Please review the NACM cancellation policy for further details.

Hotel & Transportation

Can I make a hotel reservation now?

You will be required to **REGISTER FIRST** and then you will be able to reserve your sleeping room. When you register, the confirmation letter will contain information on how to book your hotel stay. The NACM room rate is \$145 per night, single/double occupancy. This rate is available only through January 21, 2022, or until the NACM room block is full. It is recommended that you register and make your reservation prior to January 21, 2022, to ensure you get the NACM special rate.

How do I get from the airport to the hotel?

Shuttle Express from Seattle-Tacoma International Airport: Take sky-bridge 4 to the SeaTac Parking Garage. Shuttle Express departs from Level 3 of the Parking Garage, in the center of the Ground Transportation Plaza. One-way fares starting at \$26 per person. Call 1-425-981-7000 to book in advance. A typical UberX fare is \$60 and Lyft fare is \$45-65 from Seattle Tacoma Airport.

Is there parking available at the hotel?

Self-Parking is \$10 per day for conference attendees, and Valet parking is \$40 per day.

Exhibit Show

What day is the Exhibit Show?

The Exhibit Show will take place on Monday, February 21, from 11:30 a.m. – 3:30 p.m. Lunch is included.

Where is it being held?

The Exhibit Show is being held in the Grand Ballroom A-G.

Who will be exhibiting?

A list of exhibitors will be posted on the [NACM conference webpage](#) under the Sponsors/Exhibitors tab.

Why is there an exhibit show?

Exhibitors play a valuable role in NACM conferences. In addition to bringing attendees new and innovative products, the exhibitor fees help to offset conference registration, food and hotel costs.

Social Events

Can I bring a guest to conference events?

Yes, you may register a guest for the Welcome Reception, the Monday Exhibit Show Lunch, and/or Tuesday Lunch. You must provide the name of your guest during registration. The guest registration fees must be paid in full before the start of the conference. Guests must wear their name badges at all times when attending an event.

What meals are provided?

Sunday Evening is the Welcome Reception with hors d'Oeuvres. Lunch will be provided on Monday and Tuesday.

Are there places nearby to eat? What about shopping?

There are several places to eat nearby that serve lunch and dinner, and numerous shops.

Where is the closest drugstore?

There is a Bartell Drugs Pharmacy and a Rite Aid Pharmacy that are both a 2-minute drive from the hotel.

General Questions

Will a face mask be required onsite during the conference?

Masks are required for all guests, attendees and hotel staff, in all areas of the hotel including guest facing areas, "back of house," and offices. Click [here](#) for more information regarding the mask mandate. Masks may be removed when actively eating and drinking or in private guest rooms.

Am I required to be vaccinated against COVID-19?

As of October 25, 2021, Washington's Public Health Order **requires proof of full vaccination or proof (digital or printed) of a negative PCR COVID-19 test in the last 72 hours for all event guests**. Medical and religious vaccine exemptions are not accepted in place of vaccine verification or documentation of a negative COVID test.

What do I do if I do not feel well during the conference?

If you do not feel well and are experiencing symptoms of COVID-19 you are instructed to quarantine in your room and immediately notify Valerie at vgardner@ncsc.org so that we may assist you in locating appropriate medical treatment nearby.

What is the dress code?

The dress code is business casual. Meeting room temperatures may vary, so it is advisable to bring a sweater or jacket.

Is there Wi-Fi in the hotel?

Complimentary Wi-Fi will be available in the conference area and in guest rooms.

How do I obtain CLE/CEU credits?

A form to receive credit will be available soon on the [conference webpage](#). CLE/CEU forms must be submitted within 90 days of the end of the conference in order to receive credit.

What time does the conference end?

The conference will end at 4:30 p.m. on Tuesday, February 22.

What is the average temperature in Bellevue in February?

Average temperatures in February are around 51 degrees Fahrenheit during the day and 37 degrees at night. February is during Washington's rainy season.

