

FAQ

Conference Location

Where is the conference being held?

The conference is being held July 9-13, 2023, at the JW Marriott Tampa Water Street, in Tampa, Florida.

Registration

When will registration open?

Registration will open mid-March. Check the [webpage](#) for more information.

What does my registration include?

Registration includes the Sunday welcome reception, the Monday business lunch, the Tuesday evening social event, the Wednesday exhibit lunch, the Thursday business breakfast, and entry into all education sessions.

When will I receive confirmation of my registration?

Once you have completed your online registration, you will receive a confirmation by email. If you do not receive this confirmation in 24 hours, please email [conference services](#). When registering by mail, you will receive a confirmation email as soon as payment for your registration is processed. We strongly suggest you register online to reserve your spot at the conference.

If I am unable to attend, can I transfer my registration to someone else in my organization?

Yes. You will need to contact [Conference Services](#) as soon as you know you are unable to attend and give us the name of the person to whom your registration is being transferred. Please consult the [NACM Cancellation policy](#) for specific details about transferring registrations.

Will I receive a refund if I have to cancel my registration?

Please consult the [NACM Cancellation policy](#) for specific details about canceling a registration.

Can I bring a guest to conference events?

Yes, you may add your guest during registration. If you have already registered, please contact conferences@ncsc.org to add your guest.

Hotel & Transportation

What hotels are providing room blocks for the conference? What are the rates?

The conference hotels are the JW Marriott Tampa Water Street at 510 Water Street and Tampa Marriott Water Street at 700 South Florida Avenue. Reservations can only be made after you register for the conference. A link will be sent to you in your confirmation email. The NACM room rate is \$185 per night

plus taxes, single/double occupancy at the JW Marriott and \$175 per night plus taxes, single/double occupancy at the Marriott. These rates are available only through June 16, 2023, or until the NACM room block is full.

Can I make a hotel reservation now?

Reservations can only be made once you register for the conference.

How do I get from the airport to the hotel?

Taxi, Uber, or Lyft is recommended from Tampa International Airport.

Is there parking available at the hotel?

There is off-site parking at the Pam Iorio Garage. Valet parking is also available at both properties for \$38 daily and short-term valet for daytime only at \$28. Please contact the hotel for self-parking options.

Exhibit Show

What day is the Exhibit Show?

The Exhibit Show will take place on Wednesday, July 12, from 10:00 a.m. – 3:30 p.m. Lunch is included.

Where is it being held?

The Exhibit Show is being held in Salon 1-5.

Who will be exhibiting?

A list of exhibitors will be posted on the [NACM conference webpage](#) under the Sponsors/Exhibitors tab.

Why is there an exhibit show?

Exhibitors play a valuable role in NACM conferences. In addition to bringing attendees new and innovative products, the exhibitor fees help to offset conference registration, food, and hotel costs.

Social Events

Can I bring a guest to the Opening Reception on Sunday night?

Yes, if you have already registered, please contact conferences@ncsc.org to add your guest.

What meals are provided?

Sunday Evening is the Welcome Reception with hors d'Oeuvres. Lunch will be provided on Monday and Wednesday. Breakfast will be provided on Thursday. There will be a social event on Tuesday evening – more information to come.

Are there places nearby to eat? What about shopping?

There are several places to eat nearby. Local eateries will be provided in NACMs app.

Where is the closest drugstore?

There is a CVS Pharmacy that is 1.2 miles from the hotels located at 1120 E Kennedy Blvd.

General Questions

What do I do if I do not feel well during the conference?

While proof of vaccination or a negative COVID-19 test is not required to attend the NACM Annual, we recommend testing to confirm negative status prior to traveling. If you begin to feel ill or have an accident onsite, please contact Valerie Gardner at vgardner@ncsc.org. Do NOT come down to the conference. We will do everything we can to assist you.

What is the dress code?

The dress code is business casual. Meeting room temperatures may vary, so it is advisable to bring a sweater or jacket.

Is there Wi-Fi in the hotel?

Complimentary Wi-Fi will be available in the conference area and in guest rooms.

How do I obtain CLE/CEU credits?

A form to receive credit will be available soon on the [conference webpage](#).

What time does the conference end?

The conference will end at 12:00 p.m. on Thursday, July 13, 2023.

What is the average temperature in Tampa in July?

Average temperatures in July are 90 degrees and humid during the day and mid 70s at night.