Procedure for Handling Complaints against Board Members and Committee Chairs

A complaint against a member of the Board of Directors or a non-Board member serving as a committee chair can be submitted by a member of NACM. As a general rule, complaints shall be submitted in writing and posted by mail to _____. Oral complaints are discouraged but may be considered when appropriate. All complaints must identify the Board Member or committee chair and clearly identify the alleged misconduct. All complaints must contain sufficient information for the Board to investigate the allegation(s). Complaints should also contain the complainant's name, address, telephone number, and any other contact information the complainant wishes to provide to the Board. Complaints will not be accepted anonymously without prior agreement of the current NACM President or President-Elect.