

FAQ

Conference Location

Where is the conference being held?

The conference is being held February 4-6, 2024, at the Hilton Orange County/Costa Mesa in Costa Mesa, California. The address is 3050 Bristol St, Costa Mesa, CA.

Registration

When will registration open?

Registration will open within the next few days. Please check back on NACM's website and check your email for the registration link.

What does my registration include?

Registration includes the Sunday welcome reception, the Monday exhibit lunch, the Tuesday group lunch, and entry into all education sessions.

When will I receive confirmation of my registration?

Once you have completed your online registration and process credit card payment, you will receive a confirmation by email. If you do not receive this confirmation in 24 hours, please email [conference services](#).

If I am unable to attend, can I transfer my registration to someone else in my organization?

Yes. You will need to send an email to [Conference Services](#) as soon as you know you are unable to attend and give us the name of the person to whom your registration is being transferred. Please consult the [NACM Cancellation policy](#) for specific details about transferring registrations.

Will I receive a refund if I cancel my registration?

Refund or transfer requests must be made in writing by **January 12, 2024**, to [Conference Services](#). No refunds or meeting credits will be given after **January 12, 2024**. A processing fee of \$100 will be deducted from each cancelled registration. Please review the NACM cancellation policy for further details.

Hotel & Transportation

Can I make a hotel reservation now?

You will be required to **REGISTER FIRST** and then you will be able to reserve your sleeping room. When you register, the confirmation letter will contain information on how to book your hotel stay. The NACM room rate is \$188 per night, single/double occupancy. This rate is available only through January 12, 2024, or until the NACM room block is full. It is recommended that you register and make your

reservation prior to January 12, 2024, to ensure you get the NACM special rate. A message will be posted on the NACM conference page when the room block is full. If a message is not present and the hotel says the block is full, please contact [Conference Services](#) and let us know.

How do I get from the airport to the hotel?

Uber, Lyft, or taxi.

Is there parking available at the hotel?

Daily parking is complimentary.

Exhibit Show

What day is the Exhibit Show?

The Exhibit Show will take place on Monday, February 5, from 11:30 a.m. – 3:30 p.m. Lunch is included.

Where is it being held?

The Exhibit Show is being held in the Pacific Ballroom.

Who will be exhibiting?

A list of exhibitors will be posted on the NACM conference webpage under the Sponsors/Exhibitors tab.

Why is there an exhibit show?

Exhibitors play a valuable role in NACM conferences. In addition to bringing attendees new and innovative products, the exhibitor fees help to offset conference registration, food and hotel costs.

Social Events

Can I bring a guest to conference events?

Yes, you may register a guest for the Welcome Reception, the Monday Exhibit Show Lunch, and/or Tuesday Lunch. You must provide the name of your guest during registration. The guest registration fees must be paid in full before the start of the conference. Guests must wear their name badges at all times when attending an event.

What meals are provided?

Sunday Evening is the Welcome Reception with hors d'Oeuvres. Lunch will be provided on Monday and Tuesday.

Are there places nearby to eat? What about shopping?

There are several places to eat nearby and numerous shops. Check out [Visit California](#) for more information.

Where is the closest pharmacy?

There is a CVS Pharmacy on Bristol Street that is a 4-minute drive from the hotel.

General Questions

What do I do if I do not feel well during the conference?

If you do not feel well, please stay in your room, and immediately notify Valerie at vgardner@ncsc.org so that we may assist you in locating appropriate medical treatment nearby.

What is the dress code?

The dress code is business casual. Meeting room temperatures may vary, so it is advisable to bring a sweater or jacket.

How do I obtain CLE/CEU credits?

A form to receive credit will be available closer to the conference start date on the conference webpage. CLE/CEU forms must be submitted within 90 days of the end of the conference in order to receive credit.

What time does the conference end?

The conference will end at 4:00 p.m. on Tuesday, February 6.

What is the average temperature in Costa Mesa in February?

Average temperatures in February are in the mid-60 degrees Fahrenheit during the day and mid-50 degrees at night.