

FAQ

Conference Location

Where is the conference being held?

The conference is being held July 20-24, 2025, at the Omaha Convention Center, in Omaha, Nebraska.

Registration

When will registration open?

Registration will open mid-March. Check the [webpage](#) for more information.

What does my registration include?

Registration includes the Sunday welcome reception, the Monday business lunch, the Tuesday evening social event, the Wednesday exhibit lunch, the Thursday business breakfast, and entry into all education sessions.

When will I receive confirmation of my registration?

Once you have completed your online registration, you will receive a confirmation by email. If you do not receive this confirmation in 24 hours, please email [conference services](#). When registering by email, you will receive a confirmation email as soon as payment for your registration is processed. We strongly suggest you register online to reserve your spot at the conference.

If I am unable to attend, can I transfer my registration to someone else in my organization?

Yes. You will need to contact [Conference Services](#) as soon as you know you are unable to attend and give us the name of the person to whom your registration is being transferred. Please consult the [NACM Cancellation policy](#) for specific details about transferring registrations.

Will I receive a refund if I have to cancel my registration?

Please consult the [NACM Cancellation policy](#) for specific details about canceling a registration.

Can I bring a guest to conference events?

Yes, you may add your guest during registration. If you have already registered, please contact conferences@ncsc.org to add your guest.

Can I pay by credit card?

NACM allows check and credit card payments. For this conference, starting June 20, 2025, all registrations must be made by credit card payment.

Hotel & Transportation

What hotels are providing room blocks for the conference? What are the rates?

The conference hotels are the Hilton Omaha and Omaha Marriott Downtown. Reservations can only be made after you register for the conference. Links will be sent to you in your confirmation email. The NACM room rate at the Hilton is \$185 per night plus taxes, single/double occupancy and \$189 per night plus taxes, single/double occupancy at the Omaha Marriott Downtown. These rates are available only through June 27, 2025, or until the NACM room block is full.

Can I make a hotel reservation now?

Reservations can only be made once you register for the conference.

How do I get from the airport to the hotel?

Hilton Omaha offers complimentary round-trip airport shuttle services. The shuttle runs to the Omaha Eppley Airfield from 4:00am – 12:00am, at the top and bottom of every hour. After attendees have arrived and located their luggage, they can text 402-259-0599 or call the hotel at 402-998-3440 and hit 2 to request a ride.

Omaha Marriott Downtown offers complimentary round-trip airport shuttle services. The shuttle runs to the Omaha Eppley Airfield on weekdays from 6:00am – 12:00am and weekends from 8:00am – 12:00am, at the top and bottom of every hour. Please look for the shuttle that is marked with Marriott lettering and logos as drop off/pickup areas are subject to change depending on airport construction.

Is there parking available at the Hilton & Marriott?

There is self-parking available for \$29/day and valet parking for \$40/day at the Hilton. The Hilton is offering a 50% discount on self-parking for those staying at the Hilton. There is self-parking available for \$25/day and valet parking for \$30/day at the Marriott. Please contact either hotel with parking questions.

Do the hotels offer a shuttle back to the airport?

The Hilton and Marriott offers a shuttle from the hotel to the airport that departs at the top and bottom of each hour. Attendees will need to be in the lobby of their respective hotels 5-10 minutes before the shuttle departs.

Exhibit Show

What day is the Exhibit Show?

The Exhibit Show will take place on Wednesday, July 23, from 10:00 a.m. – 3:30 p.m. Lunch is included.

Where is it being held?

The Exhibit Show is being held in the Exhibit Hall on the first floor.

Who will be exhibiting?

A list of exhibitors will be posted on the [NACM conference webpage](#) under the Sponsors/Exhibitors tab.

Why is there an exhibit show?

Exhibitors play a valuable role in NACM conferences. In addition to bringing attendees new and innovative products, the exhibitor fees help to offset conference registration, food, and hotel costs.

Social Events

Can I bring a guest to the Opening Reception on Sunday night?

Yes, but your guest must be registered. If you have already registered, please contact conferences@ncsc.org to add your guest.

What meals are provided?

Sunday Evening is the Welcome Reception with hors d'Oeuvres. Lunch will be provided on Monday and Wednesday. Breakfast will be provided on Thursday. There will be a social event on Tuesday evening – more information to come.

Are there places nearby to eat? What about shopping?

There are several places to eat and shop nearby. Please consult the visit Omaha website for more information.

General Questions

What do I do if I do not feel well during the conference?

If you begin to feel ill or have an accident onsite, please contact Valerie Gardner at vgardner@ncsc.org. Do NOT come down to the conference. We will do everything we can to assist you.

What is the dress code?

The dress code is business casual. Meeting room temperatures may vary, so it is advisable to bring a sweater or jacket.

Is there Wi-Fi in the hotel?

Complimentary Wi-Fi will be available in the guest rooms at both hotels.

How do I obtain CLE/CEU credits?

A form to receive credit will be available soon on the [conference webpage](#).

What time does the conference end?

The conference will end at 12:00 p.m. on Thursday, July 24, 2025.

What is the average temperature in Omaha in July?

The average temperatures in July is around 86 degrees and humid during the day and high 60s at night.