

## FAQ

### Conference Location

*Where is the conference being held?*

The conference is being held February 9-11, 2025, at the Harrah's in Atlantic City, New Jersey. The address is 777 Harrah's Blvd, Atlantic City, NJ.

### Registration

*When will registration open?*

Registration will open within the next few days. Please check back on NACM's website and check your email for the registration link.

*What does my registration include?*

Registration includes the Sunday welcome reception, the Monday exhibit lunch, the Tuesday group lunch, and entry into all education sessions.

*When will I receive confirmation of my registration?*

Once you have completed your online registration, you will receive a confirmation by email. If you do not receive this confirmation in 24 hours, please email [conference services](#).

*When is my payment due?*

Payment is due 30 days prior to the start of the conference.

*If I am unable to attend, can I transfer my registration to someone else in my organization?*

Yes. You will need to send an email to [Conference Services](#) as soon as you know you are unable to attend and give us the name of the person to whom your registration is being transferred. Please consult the [NACM Cancellation policy](#) for specific details about transferring registrations.

*Will I receive a refund if I cancel my registration?*

Refund or transfer requests must be made in writing by **January 17, 2025**, to [Conference Services](#). No refunds or meeting credits will be given after **January 17, 2025**. A processing fee of \$100 will be deducted from each cancelled registration. Please review the NACM cancellation policy for further details.

### Hotel & Transportation

*Can I make a hotel reservation now?*

You will be required to **REGISTER FIRST** and then you will be able to reserve your sleeping room. When you register, the confirmation letter will contain information on how to book your hotel stay. The NACM

room rate is \$79 + taxes and discounted resort fee (\$20) per night, single/double occupancy. This rate is available only through January 17, 2025, or until the NACM room block is full. It is recommended that you register and make your reservation prior to January 17, 2025, to ensure you get the NACM special rate. A message will be posted on the NACM conference page when the room block is full. If a message is not present and the hotel says the block is full, please contact [Conference Services](#) and let us know.

*What airport is the best to fly into Atlantic City?*

Philadelphia International Airport (PHL) is a 60-minute drive to Harrah's AC. This airport provides service for all airlines. Atlantic City International Airport (ACY) is a 20-minute drive to Harrah's. This airport provides service for Spirit Airlines and American Airlines only.

*How do I get from the airport to the hotel?*

Uber, Lyft, or taxi.

*Is there parking available at the hotel?*

Parking is available at a discount of \$10 per vehicle.

## **Exhibit Show**

*What day is the Exhibit Show?*

The Exhibit Show will take place on Monday, February 10, from 11:30 a.m. – 3:30 p.m. Lunch is included.

*Where is it being held?*

The Exhibit Show is being held in Wildwood 10-13, 28/30.

*Who will be exhibiting?*

A list of exhibitors will be posted on the NACM conference webpage under the Sponsors/Exhibitors tab.

*Why is there an exhibit show?*

Exhibitors play a valuable role in NACM conferences. In addition to bringing attendees new and innovative products, the exhibitor fees help to offset conference registration, food and hotel costs.

## **Social Events**

*Can I bring a guest to conference events?*

Yes, you may register a guest for the Welcome Reception, the Monday Exhibit Show lunch, Monday night reception, and/or Tuesday lunch. You must provide the name of your guest during registration. The guest registration fees must be paid in full before the start of the conference. Guests must wear their name badges at all times when attending an event.

*What meals are provided?*

Sunday evening is the Welcome Reception with hors d'Oeuvres. Lunch will be provided on Monday and Tuesday. Monday evening there will be light snacks provided at the Pool reception.

*Are there places nearby to eat?*

Harrah's has several restaurants on site to choose from: <https://www.caesars.com/harrahs-ac/restaurants>. Check out [Do AC](#) for more information on local attractions.

*Where is the closest pharmacy?*

There is a Walgreens Pharmacy at 1101 Atlantic Avenue that is a 6-minute drive from the hotel.

## **General Questions**

*What do I do if I do not feel well during the conference?*

If you do not feel well, please stay in your room, and immediately notify Valerie at [vgardner@ncsc.org](mailto:vgardner@ncsc.org) so that we may assist you in locating appropriate medical treatment nearby.

*What is the dress code?*

The dress code is business casual. Meeting room temperatures may vary, so it is advisable to bring a sweater or jacket.

*How do I obtain CLE/CEU credits?*

A form to receive credit will be available closer to the conference start date on the conference webpage. CLE/CEU forms must be submitted within 90 days of the end of the conference in order to receive credit.

*What time does the conference end?*

The conference will end at 4:00 p.m. on Tuesday, February 11.

*What is the average temperature in Atlantic City in February?*

Average temperatures in February range from upper 30's to lower 40's Fahrenheit.