1. Adoption of the NACM Resolution of Diversity and Inclusion, including the following measures:
   - A diversity and inclusion focus for the NACM membership and leadership
   - Those in NACM leadership attend a course in diversity and inclusion training
   - Curriculum development for NACM educational conferences and resource materials that is attentive of diversity and inclusion

2. Enhanced communications and information for NACM members, via standing publications and the association’s website:
   - Monthly on-line publication of the association’s newsletter, the Court Communique’ (now Court Express)
   - On-line availability of back issues of the association’s journal, The Court Manager, via the NACM website
   - Publication of session summaries from the midyear conference in The Court Manager, commencing with the 2009 midyear conference

3. Development and publication of Financing the Third Branch in Lean Times. Placing the Present Budget Crisis in Perspective, a joint project initiative of NACM, the National Center for State Courts and American University, funded by the State Justice Institute, March, 2010.

4. Identification of court trends, issues and grant opportunities through environmental scanning, a newly established function of the NACM Planning Committee for strategic planning, board policy setting, and timely dissemination of information via association publications and educational programs

5. NACM Board endorsement of resolution adopted by the Conference of Chief Justices and the Conference of State Court Administrators (COSCA):
   - Diversity of Law Clerks Working for State Court Judges
   - State Supreme Court Initiative Proposed by the National Center for State Courts and the William & Mary Law School
• Strengthening Court Oversight and Performance in Child Abuse and Neglect Cases
• State Courts and Elder Abuse: Ensuring Justice for the Older Americans
• Support of the Uniform Adult Guardianship and Protective Proceedings Jurisdiction Act

6. Establishment of a standing Ethics Committee, publication of a highly instructive commentary to the NACM Model Code of Conduct for Court Management Professionals, and online, searchable access to the Question of Ethics Columns from *Court Manager*

7. Established discount membership rates for members opting to purchase three years of membership; a pilot project for dual membership in NACM and state associations; and a one-time, new membership discount of $15, established to be applied toward the first year of annual dues

8. Enhanced online services through a new association web site, providing online membership and conference registration, additional content, and improved navigation

9. Adopted bylaw changes to clarify terms of service on the board and filling of board vacancies, and technical amendments

10. Exploration and development of joint educational programs with the American Judges Association and the National Court Reporters Association