1. The Planning Committee was probably one of the more active committees during this period of time. The Early Career Professionals (or ECP) was created to help recruit and mentor those in the court administrator positions who were either under the age of 40 or had worked in the courts for ten years or less. In addition to targeting ECP’s for membership retention, this group became involved in philanthropic activities during conferences, which included collecting toiletries to donate to shelters, serving food at a shelter in New Orleans for Charity Work Day, and raising money at silent auctions to contribute to a conference city’s charity.

2. The Membership Committee established a mentoring program to pair new administrators with more seasoned administrators

3. The Planning Committee developed a social media plan for NACM and a model social media plan for courts to consider

4. Bylaws were adopted to modify the “Elected Court Director” to “Clerk of Court Director” and “Appointed Director” to “Judge Director”

5. The Membership Committee created a marketing video to recruit members, which is accessible on the NACM website

6. Due to financial challenges facing courts, the Membership Committee established a hardship program, which is a one-time offer for members to renew their membership at $25.00. The reduced fee allowed those members that take advantage of the program to have access to publications electronically.

7. The Website Committee was active in helping to redesign the NACM website

8. NCSC invited all NACM Board members to attend and participate in the 4th National Symposium on Court Management in Williamsburg, Virginia
9. NACM Board members attended an Assembly of Associations sponsored by NCSC to give feedback on the services provided by association services and some of the challenges faced by several national associations.

10. NACM continued to foster relationships with other national court and judicial associations.

11. President Suzanne Stinson was appointed to represent NACM on the National Center for State Courts Board of Director.