1. Initiated goal implementation of the Six-Point NACM 2010-2015 National Agenda: A National Agenda Subcommittee of our Planning Committee was formed to work on this initiative. Both of the 2011 conferences were devoted to this document. CCJ/COSCA endorsed a resolution in support of the National Agenda. The six 2010-2015 national priorities are:
   - Emphasizing caseflow management improvements
   - Sustaining excellence in difficult budget times
   - Enhancing public perceptions of the courts and increasing community collaboration
   - Promoting improved court leadership and governance
   - Preparing for and responding to trends
   - Supporting professional court management education (two levels)
     - In-service education targeting the NACM Core Competencies
     - University and college-level programs conferring a certificate or degree

2. Created a re-membering effort: This initiative was geared at getting members who have left the organization to come back. It saw modest results in increasing our overall membership.

3. Implemented a strong distance learning initiative: With the assistance of the State Justice Institute (SJI), NACM was able to complete brief overviews of half of the core competencies. These videos were placed in the public area of the website. We also posted videos of workshops from the 2011 Mid-Year and Annual Conferences in the Members Only section. Our Early Career Professionals (ECP) began a series of webinars on important topics.

4. Created a plan for updating the NACM Core Competencies: We wrote and submitted a grant request entitled, NACM Core Competencies Revision Project 2011 that the State Justice Institute (SJI) funded in concert with the Bureau of Justice Assistance (BJA). This multi-year grant will allow NACM to update this important body of knowledge.
5. Maintained budget accountability by creating a Financial Plan/Investment Strategy: The Association developed a diversified investment plan with Wells Fargo that was fully implemented. A new Finance Committee was created to work not only on this plan and grants, but other important finance issues as well.

6. Continued focus on grant funding: NACM was successful in securing funding for core competency updates, distance learning, and support of our conferences.

7. Improved communication through our publications, website and social media: The Court Manager and our e-newsletter Court Express were published according to schedule. In 2011, three mini-guides were planned for and two were released. Released an updated 2011 version of Court Administrator: A Manual. A mini-guide on the 4th National Symposium on Court Management held in Williamsburg, Virginia in October 2010 was also finalized. A mini-guide on Reengineering in the Courts was also worked on. NACM expanded its presence in social media and became available on Facebook, LinkedIn and Twitter. We created a communication plan for the organization.

8. Continued focus on creating strong partnerships to promote the administration of justice:
   - National Center for State Courts (NCSC)
   - Conference of State Court Administrators (COSCA)
   - Forum for the Advancement of Court Technology (FACT)
   - Joint Technology Committee (JTC)
   - Conference of Court Public Information Officers (CCPIO)
   - National Judicial College (NJC)
   - Justice Management Institute (JMI)
   - Urban Court Managers Network
   - American Institute for Architects’ (AIA) Academy of Architecture for Justice (AAJ)
   - Justice At Stake (JAS)
   - American Bar Association’s (ABA) Task Force on Preservation of the Justice System
   - International Association for Court Administration (IACA)
   - Conference of Chief Justices (CCJ)
   - American Judges Association (AJA)
   - Association of Legal Administrators (ALA)
   - Council of State Governments

9. Initiated a re-write of the NACM Strategic Plan