****

***Resources for International Engagements***

NACM’s International Committee has brought together some of the most useful resources, guides and articles to help court professionals engage with our international partners. Have a suggested resources? Let us know so we can expand our offerings by contacting us at [nacm@ncsc.org](mailto:nacm@ncsc.org).

**NACM/NCSC Resources**

* The Core   
  <http://nacmcore.org/>
* NACM National Agenda <https://nacmnet.org/sites/default/files/pdf/NationalAgendaBrochure_NEW2015-2020.pdf>
* Court Administration: A Guide to the Profession  
  <https://nacmnet.org/sites/default/files/publications/Guides/The_Court_Manual_Colorization_2016.pdf>
* NCSC: Public Trust and Confidence Resource Guide  
  <http://www.ncsc.org/Topics/Court-Community/Public-Trust-and-Confidence/Resource-Guide.aspx>

**General Resources**

* IACA – International Journal for Court Administration

<http://www.iaca.ws/iaca-journal.html>

* Court Administrators and the Judiciary – Partners in the Delivery of Justice

<https://www.iacajournal.org/index.php/ijca/article/view/158>

* Understanding the Service Quality Perception Gaps between Judicial Servants and Judiciary Users

<https://www.iacajournal.org/index.php/ijca/article/view/146>

* Could Innovation also Emerge from the Public Sector? Creating an ISO-like Judiciary Quality Management Standard  
  <http://www.iacajournal.org/index.php/ijca/article/view/16>
* Cost Saving Measures for the Judiciary   
  <http://www.iaca.ws/files//ijca_tenth_edition/Vapnek-21_Cost-Saving_Meatures.pdf>
* Justice Sector: Training, Research and Coordination Program (JUSTRAC) <http://www.sc.edu/about/offices_and_divisions/provost/academicpriorities/special_initiatives/rolc/justrac/>
* Access to Information and Transparency in the Judiciary <http://siteresources.worldbank.org/WBI/Resources/213798-1259011531325/6598384-1268250334206/Transparency_Judiciary.pdf>
* Justice Sector Institutional Strengthening Project <http://www.worldbank.org/projects/P143274/justice-sector-institutional-strengthening-project?lang=en>
* A Framework for Strengthening Access to Justice in Indonesia  
  <http://siteresources.worldbank.org/INTJUSFORPOOR/Resources/A2JFrameworkEnglish.pdf>
* Settling Out of Court: How Effective is Alternative Dispute Resolution?   
  <http://siteresources.worldbank.org/FINANCIALSECTOR/Resources/282044-1307652042357/VP329-Setting-out-of-court.pdf>
* OECD – Security and Justice   
  <http://www.oecd.org/dac/governance-peace/conflictandfragility/sj.htm>
* Judicial Performance and its Determinants: A Cross-Country Perspective  
  <http://www.oecd.org/eco/growth/FINAL%20Civil%20Justice%20Policy%20Paper.pdf>
* What Makes Civil Justice Effective? <http://www.oecd.org/eco/growth/Civil%20Justice%20Policy%20Note.pdf>
* OECD – Anti-Bribery Convention <http://www.oecd.org/corruption/oecdantibriberyconvention.htm>
* CIA- The World Fact Book   
  <https://www.cia.gov/library/publications/the-world-factbook/docs/profileguide.html>
* World Bank - Doing Business Annual Report   
  <http://www.doingbusiness.org/>
* World Justice Project – Rule of Law Index   
  <http://worldjusticeproject.org/rule-of-law-index>
* International Business: Getting to Si, Ja, Oui, Hai and Da  
  <https://hbr.org/2015/12/getting-to-si-ja-oui-hai-and-da>