



**National Association for Court Management**

**40<sup>th</sup> Anniversary**

**July 20 – 24, 2025 ~ Omaha, Nebraska**

*“Promoting Public Trust & Confidence through Service & Collaboration”*

*\* Live Streamed Session*

**Sunday, July 20**

---

Joint Technology (JTC) Meeting (by invitation only)	8:00 am	5:00 pm
NACM Board Interviews (by invitation only)	8:00 am	5:00 pm
NACM/NASJE Leadership Seminar (by invitation)	1:00 pm	3:00 pm
Registration & Conference Information	1:00 pm	7:00 pm
Host Orientation	4:30 pm	5:00 pm
ECP & First-Time Attendee Meet & Greet	5:00 pm	6:00 pm
Welcome Reception	6:00 pm	7:30 pm

**Monday, July 21**

---

Registration & Conference Information	7:30 am	4:45 pm
Coffee Service	8:00 am	9:30 am
Conference Welcome & Presentations	8:15 am	9:00 am
Plenary: Desperately Seeking Service*	9:00 am	10:15 am
Networking Break	10:15 am	10:30 am
Breakout Sessions	10:30 am	11:45 am

*Plenary Follow-Up: The 93% Rule \**

*CORE® Purposes and Responsibilities of Courts\**

*Justice Metamorphosis: The Shift from Reactive to Proactive*

*Telling Your Courts Data Story*

*Sponsored Session: FTR*

Lunch & Business Meeting \* 11:45 am 2:00 pm

Breakout Sessions 2:00 pm 3:15 pm

*CORE® Public Relations \**

*Trust: The Foundation for Workplace Inclusivity \**

*Using ADR to Promote Access to Justice & Procedural Fairness*

*Court Security: Lessons Learned Over 20 Years Since Atlanta*

*Sponsored Session: Thomson Reuters*

Networking Break 3:15 pm 3:30 pm

Breakout Sessions 3:30 pm 4:45 pm

*CORE® Ethics: Agile and Ethical Leadership \**

*Roscoe Pound Revisited \**

*Building Trust and Confidence Through Financial Transparency*

*Using AI to Increase Access to Justice*

*Risk & Reward: Reimagining Emerging Adult Court Interactions*

## **Tuesday, July 22**

---

Fun Run/Walk 6:00 am 7:00 am

Registration & Conference Information 8:00 am 4:30 pm

Coffee Service 8:00 am 9:30 am

Welcome Announcements & State of the Profession \* 8:30 am 9:00 am

Plenary Session presented by Tyler Technologies: \* 9:00 am 10:15 am

Networking Break 10:15 am 10:30 am

Breakout Sessions 10:30 am 11:45 am

*CORE® Leadership: Public Trust in Courts: Court Leaders as Problems Solvers \**

*Inside Out: Workforce Excellence & Public Confidence \**

*Collaborating to Promote Public Trust and Confidence*

*CORE® Re-Examining Friesen's Purposes 40 Years Later*

*Sponsored Session: Mission Critical*

Lunch on Your Own 11:45 am 1:30 pm

Super Session: The Science of Trust and Legitimacy\* 1:30 pm 2:45 pm

Networking Break 2:45 pm 3:00 pm

Breakout Sessions 3:00 pm 4:15 pm

*CORE® Accountability and Court Performance \**

*Preserving the Future of Juries and Jury Trials \**

*Gaining Public Confidence by Retaining Star Employees*

*Creating a Professional Development Program*

*Sponsored Session: i3 Verticals*

Social Event at The Steelhouse 6:30 pm 10:30 pm

## **Wednesday, July 23**

---

Registration & Conference Information 8:00 am 4:30 pm

Coffee Service 8:00 am 9:30 am

Announcements 8:30 am 8:45 am

Super Session: Designing A Better Trust-Building Playbook\*  
8:45 am 10:00 am

Exhibit Hall Open 10:00 am 3:30 pm

Special Interest Group (SIG)/Fireside Chat 10:30 am 11:30 am

*Cyber Security*

Lunch Served in Exhibit Hall 12:00 pm 1:30 pm

Special Interest Group (SIG)/Fireside Chat 1:45 pm 2:45 pm

*But How Will We Know It's Working? Using Litigant Feedback to Measure Improvements*

Networking & Snack Break in Exhibit Hall	2:45 pm	3:30 pm
Special Interest Groups (SIG)/Fireside Chats	3:30 pm	4:30 pm

*Boosting Court Teams: Unite Staff for Operational Excellence*  
*Data Accessibility*

**Thursday, July 24**

---

Conference Information Desk	7:30 am	10:00 am
Breakfast	7:30 am	8:30 am
NACM Awards and Business Meeting *	8:30 am	9:45 am
Networking Break	9:45 am	10:00 am
Closing Plenary: The Compassion Advantage *	10:00 am	11:15 am

*Note: All times are in Central Daylight Time*