

This tool provides a method to evaluate the importance of topics included in this competency. For each statement, indicate the level of importance or practice in your court or work unit.

1. Court leaders are familiar with the array of elements within the operations management curriculum.		
1	3	5
Low	Somewhat	High

2. Court leaders demonstrate the elements in the operations management curriculum that relate to the constitutional and due process requirements.		
1	3	5
Unsure	Somewhat	Yes/High

3. Court leaders value programs and operations management, e.g., court ordered services, probation, dispute resolution, problem solving dockets, that support the purposes of courts.		
1	3	5
Unsure	Somewhat	Yes/High

4. Court leaders assess operations management elements that contribute to business continuity.		
1	3	5
Unsure	Somewhat	Yes/High

5. Court leaders prioritize operations management programs and services that facilitate access to the court and court processes.		
1	3	5
Unsure	Somewhat	Yes/High

6. Court leaders demonstrate familiarity with the linkages and relationships between operations management and the other CORE® topics.		
1	3	5
Unsure	Possibly	Yes/High

7. Court leaders maintain knowledge of emerging court user needs related to access to courts, e.g., language access, ADA, technology access, and related logistical considerations.		
1	3	5
No	Don't Know	Yes

8. Court leaders recognize the role that operations management plays in relation to facilitating access to courts and the resolution of disputes through the judicial process.		
1	3	5
No	Don't Know	Yes

**Scoring:** Tally the score for each statement. Total: \_\_\_\_ Use the following legend to identify actions.

**Score of 33-40:** Continue current practices working to ensure ongoing court accountability and use of measures

**Score of 17-32:** Seek to expand use of court accountability and mastery of performance metrics

**Score of 0-16:** Conduct further study of court performance accountability and practices