



National Association for Court Management

Strengthening Court Professionals

2018 Court Technology Solutions Awards

NACM has a long history of promoting, recognizing and celebrating innovative court technology solutions which are implemented by NACM members. For several years the Top 10 Websites were recognized, more recently followed by the Top 10 Court Technology Solutions. This has resulted in the sharing of many national and international technology solutions among NACM members.

Once again in 2018, the NACM Board of Directors has approved the recognition of Court Technology Solutions Awards and has engaged the COSCA/NACM Joint Technology Committee to evaluate Award Nominations. The process is simple and we encourage all NACM members to nominate a promising technology solution! Please use the Nomination form provided below.

Awards will be presented at the NACM Annual Conference in July.

Criteria

The 2018 Court Technology Solutions Award nominations should be focused on the NACM National Agenda (<https://nacmnet.org/nacmnet.org/initiatives/national-agenda2015-2020>). The NACM National Agenda is a “touchstone” for NACM’s leadership in its education, advocacy, and other work in support of court professionals within the expanding role of the field of court administration. The Agenda covers five priority areas and Award nominations are encouraged to address one or more of these priorities.

The Priorities at a Glance

The NACM National Agenda will drive program priorities and improvements in the court management profession. As the premier professional organization in this field, NACM has a duty to help chart a course for judicial systems and trial courts along with their leadership judges and court managers. The National Agenda is also linked to [NACM’s Core®](#) for greater synergy in our service to our members.

Advance Excellence in Court Management

- Effective management in the courts is not limited to caseload but includes many other areas such as personnel, budget and facilities.
- Caseload management has expanded to include the multi-faceted approaches necessary to keeping cases moving, including judicial workflow.
- Courts must continue to provide essential services despite tightening budgets while also being held accountable for their performance.

Promote Fair and Accessible Justice

- Courts must be open to all as a venue for dispute resolution.
- Ethical behavior is at the forefront of all that courts do.
- Special populations, such as the disabled, elderly and those with limited English proficiency must have full and equal access to the courts.

Develop Leaders for Tomorrow’s Challenge

- Effective governance of our courts is critical to ensuring our courts are accountable.
- Today’s courts need sound succession planning and transference of institutional knowledge to ensure their continued success.
- Court leaders must be skilled to lead today’s complex and diverse organizations.

Utilize Technology to Promote Best Practices

- Technology, properly implemented, can automate processes and allow for greater access to the courts.
- In the advent of “e-everything” courts must ensure that everyone’s rights are protected appropriately.
- Sound, practical business practices should drive technological efforts.

Enhance Public Perceptions of the Courts

- Public trust and confidence in the courts is critical to their functioning in society.
- Partnering with the community and other branches and governmental agencies is necessary in today’s interlinked world.
- Courts must reach out to the community to share information, promote civics education and explain the unique role of the courts.

As the judges review award nominations they will reflect on how well the nominated technology solution advances one or more of the five National Agenda priority areas. In addition, judges will consider:

- Cost Effective, High Value Initiatives
 - E.g., Legacy modernization, Cloud services, Shared services
- Application of Innovative Tools to Transform the Delivery of Court Services
 - E.g., TeleWork, Online Dispute Resolution, Artificial Intelligence
- Collaborative Solutions
 - E.g., Internal or External Collaboration Initiatives
- Data Sharing and Management
 - E.g., Use of national data sharing standards like NIEM, application of GLOBAL products (<https://it.ojp.gov/GIST>)
- Ability to Replicate the Technology Solution

To submit, [click here for the nomination form](#). Deadline to submit is April 13.