



National Association for Court Management

Strengthening Court Professionals



NATIONAL COUNCIL OF
JUVENILE AND FAMILY COURT JUDGES



IJIS Institute

The National Association for Court Management (NACM), the National Council of Juvenile & Family Court Judges (NCJFCJ), and the IJIS Institute (IJIS) appreciate the support of vendors in the justice community during these unprecedented times. We have heard stories of vendors and their staff stepping up to help our courts with free or reduced-cost tools, services, assistance and advice. We recently asked vendors to share their information with us so that we can pass it along to our members.

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COMPANY: BI Incorporated

SERVICES AVAILABLE: BI Incorporated offers smart technology solutions that accommodate the new and emerging requirements for social distancing and remote communication. Our solutions enable officers to effectively communicate and manage individuals/populations with officer and offender smartphone apps and other technology that doesn't require the use of Electronic Monitoring (EM) hardware.

ADDITIONAL ASSISTANCE: BI Incorporated has program experts, technology experts and project managers that are available to provide insight into considerations for changing or enhancing an existing community corrections program and how the following generic solutions work: offender apps, officer apps, voice verification, and an online Behavior Change curriculum. We can also offer a virtual event proposal for any association (small or large) that is challenged with taking their event to a virtual setting, and a free written virtual event guide if an agency reaches out to us.

HELP AVAILABLE:
Subject-Matter Experts Advice & Recommendations

WEBSITE: www.bi.com
CONTACT: Daniel Hooven
E-MAIL: hdsales@bi.com
PHONE: 800-701-5171



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COMPANY: TRACKtech, LLC

SERVICES AVAILABLE: TRACKtech is offering TRACKcase and TRACKphone Lite to agencies for free, temporarily, as COVID-19 relief assistance. TRACKcase is a case management system that gives compliance monitoring details for a supervision officer's caseload. TRACKphone Lite is an application on an offenders phone that allows mobile compliance and communication with case managers. This promotion is for up to ten clients per supervision officer for 30 days.

ADDITIONAL ASSISTANCE: TRACKtech's Behavioral Health Director, Dr. Lacey Berumen, is able to discuss the best practices and benefits of remote rehabilitation and supervision with pro-social messaging.

HELP AVAILABLE:

- Demo of Product or Services
- Webinar on Best Use of Available Tools or Resources
- Subject-Matter Experts Advice & Recommendations

WEBSITE: www.TRACKtechLLC.com

CONTACT: Tara Reeb

E-MAIL: Tara.Reeb@TRACKtechLLC.com

PHONE: 303-880-6185



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COMPANY: OurFamilyWizard

SERVICES AVAILABLE: OurFamilyWizard - Communication tool for co parents.

ADDITIONAL ASSISTANCE: Steven Bradley - The Intersection of Technology, Domestic Violence, and Family Courts During COVID-19 https://www.ourfamilywizard.com/tech-resources?utm_source=pl&utm_medium=email&utm_campaign=cov19-outreach-1A&utm_term=FL&utm_content=rep9

HELP AVAILABLE:

- Demo of Product or Services
- Webinar on Best Use of Available Tools or Resources
- Subject-Matter Experts Advice & Recommendations

WEBSITE: www.ourfamilywizard.com
CONTACT: Katrina Volker
E-MAIL: kvolker@ourfamilywizard.com
PHONE: 763-229-5627



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COMPANY: Matterhorn By Court Innovations

SERVICES AVAILABLE: Online case and dispute resolution for people to access courts and court-connect services online -- without requiring physical in-court visit: criminal, civil, domestic and traffic cases.

ADDITIONAL ASSISTANCE: Yes, ODR and online process experts -- understand keeping vendor promotion out of SME discussions.

HELP AVAILABLE:

Demo of Product or Services
Webinar on Best Use of Available Tools or Resources
Subject-Matter Experts Advice & Recommendations

WEBSITE: www.getmatterhorn.com

CONTACT: Andy Mohr

E-MAIL: andy@getmatterhorn.com

PHONE: 734-480-8486



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COMPANY: coParenter

SERVICES AVAILABLE: Mediation services for co-parenting issues during COVID 19 remote services for courts to conduct hearings, mediations, and remote services for DV community with children in common

ADDITIONAL ASSISTANCE: Remote Services, Remote services mediation , coaching, domestic violence and technology

HELP AVAILABLE:

- Demo of Product or Services
- Webinar on Best Use of Available Tools or Resources
- Subject-Matter Experts Advice & Recommendations

WEBSITE: www.coparenter.com

CONTACT: Hon. Sherrill A.Ellsworth

E-MAIL: sherrill@coParenter.org

PHONE: 951-544-2420



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COMPANY: CourtSolutions LLC

SERVICES AVAILABLE: We are a provider of remote telephonic access to courts. In courts with which we are affiliated, we charge for our services. For a categories of certain categories of users, we waive some or all of our fees.

ADDITIONAL ASSISTANCE:

HELP AVAILABLE:

Demo of Product or Services

WEBSITE: www.Court-Solutions.com

CONTACT: Morris Massel

E-MAIL: info@court-solutions.com

PHONE: 917-746-7476



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COMPANY: Soberlink

SERVICES AVAILABLE: Soberlink Alcohol Monitoring We are launching a National program - Soberlink Family Assistance Program. This program offers our Alcohol Monitoring Program Free of charge to those who qualify. Visit Soberlink.com for more information.

ADDITIONAL ASSISTANCE: Soberlink is developing an On-Demand Webinar around Alcohol Monitoring that is being presented by Judge Angie Arkin (ret judge out of Colorado) and Dr. Sol Rappaport (PHD in Psychology out of IL)

HELP AVAILABLE:

Demo of Product or Services
Webinar on Best Use of Available Tools or Resources
Subject-Matter Experts Advice & Recommendations

WEBSITE: Soberlink.com
CONTACT: Mike Fonseca
E-MAIL: mf@soberlink.com
PHONE: 817-797-7629



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COMPANY: Reliant Capital Solutions

SERVICES AVAILABLE: back or front office support/call center services, debt collections

ADDITIONAL ASSISTANCE:

HELP AVAILABLE:

Demo of Product or Services

Webinar on Best Use of Available Tools or Resources

WEBSITE: www.reliant-cap.com

CONTACT: Tammy Vandenbroek

E-MAIL: tvandenbroek@reliant-cap.com

PHONE: 614-421-8478



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COMPANY: YouthCenter

SERVICES AVAILABLE: We provide YouthCenter, Juvenile Case/Client management system. Our software covers 70-80% of the case management that traditional case management systems don't including assessments, drug tests, case notes, therapy notes, and more. It's available on mobile devices. JPO's refer to our software as, "their office in their hands" during this pandemic. We are offering use of our software at no charge to help get through these times.

ADDITIONAL ASSISTANCE: Along with being SME's on mobile case management, as a software development company, we can offer guidance on working remote, and provide tips on web meetings and various tools available.

HELP AVAILABLE:

- Demo of Product or Services
- Webinar on Best Use of Available Tools or Resources
- Subject-Matter Experts Advice & Recommendations

WEBSITE: <https://www.youthcenter.net>

CONTACT: Dave Valko

E-MAIL: dvalko@bizstream.com

PHONE: 616-204-9729



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COMPANY: Kidlink Treatment Services

SERVICES AVAILABLE: Mental Health Services

ADDITIONAL ASSISTANCE: We can provide webinars on working remotely , talk about mental health

HELP AVAILABLE:

Webinar on Best Use of Available Tools or Resources
Subject-Matter Experts Advice & Recommendations

WEBSITE: www.kidlinktreatmentservices.com

CONTACT: Angela Webb-Weinberg

E-MAIL: angie.webb@uhsinc.com

PHONE: 205-886-0601



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COMPANY: cFive Solutions

SERVICES AVAILABLE: cFive Solutions, Inc. is making available free use of its Catalyst remote supervision software to help community supervision agencies reduce high-risk interactions during the COVID-19 pandemic. Catalyst is an engagement and behavior change platform that combines an administrative website for case managers with a secure mobile app for clients, and it enables seamless remote interactions. cFive is offering the messaging component of Catalyst free-of-charge to any community supervision agency during the COVID-19 crisis.

ADDITIONAL ASSISTANCE: We can provide insight and tips on how to engage clients using technology and the value of using conversational language.

HELP AVAILABLE:

- Demo of Product or Services
- Webinar on Best Use of Available Tools or Resources
- Subject-Matter Experts Advice & Recommendations

WEBSITE: www.cfive.com

CONTACT: Karrie Patterson

E-MAIL: kpatterson@cfive.com

PHONE: 949-260-3012



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COMPANY: National Association For Shoplifting Prevention

SERVICES AVAILABLE: The National Association for Shoplifting Prevention is offering reduced and no cost online education programs for both adults and juveniles caught shoplifting.

ADDITIONAL ASSISTANCE:

HELP AVAILABLE:

Demo of Product or Services
Subject-Matter Experts Advice & Recommendations

WEBSITE: www.ShopliftingPrevention.org

CONTACT: Renee Sirianni

E-MAIL: Rsirianni@shopliftingprevention.org

PHONE: 800-848-9595



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COMPANY: Tyler Technologies

SERVICES AVAILABLE: Technology to support virtual and remote operations, many with special offers and accelerated implementation timeframes. Virtual Hearings - 90 day free trial for qualified clients Rather than physically going to the courthouse, municipal courts are allowing defendants to attend a hearing online using Tyler Virtual Court. This new product gives you the flexibility to conduct court business from anywhere and automatically integrates with your current Incode Court software. Online Dispute Resolution - 12 day implementation for small claims Courts across the country are using ODR to decrease the number of cases pending on their docket when court finally resumes. Modria® online dispute resolute (ODR) empowers litigants to resolve their civil case online and in half the time of traditional court processes. Using easy-to-understand terminology, it walks the case parties through each step to reach a resolution and can virtually include a mediator, if necessary. reSearchTX for remote case file and document access - 30 day free trial for qualified clients Manage Supervised Offenders Remotely - 90 day free trial for qualified clients With Tyler Supervision automated telephone check-in, offenders check in by phone so you never miss an important client touchpoint while retaining a safe distance. With electronic monitoring, detention centers alleviate housing congestion by securely managing offenders in other locations.

ADDITIONAL ASSISTANCE: We have several experienced experts available to share knowledge on technology solutions to assist state and local justice agencies with managing virtual and remote operations. These include: Cybersecurity Virtual Court Online Dispute Resolution and many more.

HELP AVAILABLE:
Demo of Product or Services
Webinar on Best Use of Available Tools or Resources
Subject-Matter Experts Advice & Recommendations

WEBSITE: <https://www.tylertech.com/>

CONTACT: Debra L Reese

E-MAIL: debra.reese@tylertech.com

PHONE: 972-713-3770



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COMPANY: Nomad AV Systems

SERVICES AVAILABLE: With two decades of experience designing, installing and supporting evidence presentation solutions, Nomad AV Systems has developed a thorough understanding of the audio visual technology and evidence presentation required by courts. Contact Nomad AV Systems for a free consultation on how a Nomad product can help create efficiency in your courtroom.

ADDITIONAL ASSISTANCE:

HELP AVAILABLE:

Demo of Product or Services

WEBSITE: www.nomadAVsystems.com

CONTACT: Deb Nelson

E-MAIL: dnelson@nomadavsystems.com

PHONE: 952-854-6565



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COMPANY: TurboCourt

SERVICES AVAILABLE: On-Line interactive platform providing ability to transact court business remotely by increasing access for users and staff.

ADDITIONAL ASSISTANCE: Social Distancing, Technology, Service and Productivity

HELP AVAILABLE:

Demo of Product or Services

Webinar on Best Use of Available Tools or Resources

WEBSITE: <http://info.turbocourt.com/covid-19-readiness-go-online-with-turbocourt-and-turbokidz/>

CONTACT: Alex Zilberfayn

E-MAIL: alexz@intresys.com

PHONE: 650-208-1881



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COMPANY: equivant

SERVICES AVAILABLE: Technologies that provide remote/virtual services including SMS/text messaging with case participants; online case filings, payments, scheduling, and delivery of certain services (e.g., marriage applications); and community supervision tools that assist with remote oversight and services. We are available for 100% remote project assistance and implementation including training, management, and live support. Upfront costs can be delayed depending on specific technology/service. Consultation and expert advice is available from professionals with more than 30 years’ experience, including best practices for risk and needs assessments (including validation and norming studies), computerized criminal history systems, integration and data-sharing, and general and specialized case management.

ADDITIONAL ASSISTANCE: We have experts that cross all phases of the justice system ready to share knowledge on a variety of topics including but not limited to: pretrial practices, online citizen services, “red routing” priorities, all phases of case management, managing vendor relationships remotely, and many more. We would never blatantly plug our own products if asked to assist in this manner.

HELP AVAILABLE:
Demo of Product or Services
Webinar on Best Use of Available Tools or Resources
Subject-Matter Experts Advice & Recommendations

WEBSITE: www.equivant.com
CONTACT: Gary Egner or Sue Humphreys
EMAIL: gary.egner@equivant.com | sue.humphreys@equivant.com
PHONE: 800-406-4333



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COMPANY: Professional Background Screeners Association (PBSA)

SERVICES AVAILABLE: Free Best Practices/Software Specifications for Courts as they improve or upgrade their records systems. The “PASS document”.

ADDITIONAL ASSISTANCE: We are happy to discuss the PASS document to any court system looking to upgrade or improve their court records systems.

HELP AVAILABLE:

Demo of Product or Services

Webinar on Best Use of Available Tools or Resources

WEBSITE: www.thepbsa.org

CONTACT: Jose Dimas

EMAIL: jose.dimas@thepbsa.org

PHONE: 202-603-8950