



# National Association for Court Management

*Strengthening Court Professionals*



NATIONAL COUNCIL OF  
JUVENILE AND FAMILY COURT JUDGES



IJIS Institute

The National Association for Court Management (NACM), the National Council of Juvenile & Family Court Judges (NCJFCJ), and the IJIS Institute (IJIS) appreciate the support of vendors in the justice community during these unprecedented times. We have heard stories of vendors and their staff stepping up to help our courts with free or reduced-cost tools, services, assistance and advice. We recently asked vendors to share their information with us so that we can pass it along to our members.

Note that participation in this effort is voluntary and does not imply the support or endorsement of NACM, NCJFCJ, or the IJIS Institute. All information received has been conveyed fairly and without vendor preference. To be added to the list, please contact [NACM@NCSC.org](mailto:NACM@NCSC.org).

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**COMPANY:** BI Incorporated

**SERVICES AVAILABLE:** BI Incorporated offers smart technology solutions that accommodate the new and emerging requirements for social distancing and remote communication. Our solutions enable officers to effectively communicate and manage individuals/populations with officer and offender smartphone apps and other technology that doesn't require the use of Electronic Monitoring (EM) hardware.

**ADDITIONAL ASSISTANCE:** BI Incorporated has program experts, technology experts and project managers that are available to provide insight into considerations for changing or enhancing an existing community corrections program and how the following generic solutions work: offender apps, officer apps, voice verification, and an online Behavior Change curriculum. We can also offer a virtual event proposal for any association (small or large) that is challenged with taking their event to a virtual setting, and a free written virtual event guide if an agency reaches out to us.

**HELP AVAILABLE:**

Subject-Matter Experts Advice & Recommendations

**WEBSITE:** [www.bi.com](http://www.bi.com)

**CONTACT:** Daniel Hooven

**E-MAIL:** [hdsales@bi.com](mailto:hdsales@bi.com)

**PHONE:** 800-701-5171



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**COMPANY:** TRACKtech, LLC

**SERVICES AVAILABLE:** TRACKtech is offering TRACKcase and TRACKphone Lite to agencies for free, temporarily, as COVID-19 relief assistance. TRACKcase is a case management system that gives compliance monitoring details for a supervision officer's caseload. TRACKphone Lite is an application on an offenders phone that allows mobile compliance and communication with case managers. This promotion is for up to ten clients per supervision officer for 30 days.

**ADDITIONAL ASSISTANCE:** TRACKtech's Behavioral Health Director, Dr. Lacey Berumen, is able to discuss the best practices and benefits of remote rehabilitation and supervision with pro-social messaging.

**HELP AVAILABLE:**

Demo of Product or Services  
Webinar on Best Use of Available Tools or Resources  
Subject-Matter Experts Advice & Recommendations

**WEBSITE:** [www.TRACKtechLLC.com](http://www.TRACKtechLLC.com)

**CONTACT:** Tara Reeb

**E-MAIL:** [Tara.Reeb@TRACKtechLLC.com](mailto:Tara.Reeb@TRACKtechLLC.com)

**PHONE:** 303-880-6185



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**COMPANY:** OurFamilyWizard

**SERVICES AVAILABLE:** OurFamilyWizard - Communication tool for co parents.

**ADDITIONAL ASSISTANCE:** Steven Bradley - The Intersection of Technology, Domestic Violence, and Family Courts During COVID-19 [https://www.ourfamilywizard.com/tech-resources?utm\\_source=pl&utm\\_medium=email&utm\\_campaign=cov19-outreach-1A&utm\\_term=FL&utm\\_content=rep9](https://www.ourfamilywizard.com/tech-resources?utm_source=pl&utm_medium=email&utm_campaign=cov19-outreach-1A&utm_term=FL&utm_content=rep9)

**HELP AVAILABLE:**

Demo of Product or Services

Webinar on Best Use of Available Tools or Resources

Subject-Matter Experts Advice & Recommendations

**WEBSITE:** [www.ourfamilywizard.com](http://www.ourfamilywizard.com)

**CONTACT:** Katrina Volker

**E-MAIL:** [kvolker@ourfamilywizard.com](mailto:kvolker@ourfamilywizard.com)

**PHONE:** 763-229-5627



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**COMPANY:** Matterhorn By Court Innovations

**SERVICES AVAILABLE:** Online case and dispute resolution for people to access courts and court-connect services online -- without requiring physical in-court visit: criminal, civil, domestic and traffic cases.

**ADDITIONAL ASSISTANCE:** Yes, ODR and online process experts -- understand keeping vendor promotion out of SME discussions.

**HELP AVAILABLE:**

Demo of Product or Services

Webinar on Best Use of Available Tools or Resources

Subject-Matter Experts Advice & Recommendations

**WEBSITE:** [www.getmatterhorn.com](http://www.getmatterhorn.com)

**CONTACT:** Andy Mohr

**E-MAIL:** [andy@getmatterhorn.com](mailto:andy@getmatterhorn.com)

**PHONE:** 734-480-8486



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**COMPANY:** coParenter

**SERVICES AVAILABLE:** Mediation services for co-parenting issues during COVID 19 remote services for courts to conduct hearings, mediations, and remote services for DV community with children in common

**ADDITIONAL ASSISTANCE:** Remote Services, Remote services mediation , coaching, domestic violence and technology

**HELP AVAILABLE:**

Demo of Product or Services

Webinar on Best Use of Available Tools or Resources

Subject-Matter Experts Advice & Recommendations

**WEBSITE:** [www.coparenter.com](http://www.coparenter.com)

**CONTACT:** Hon. Sherrill A.Ellsworth

**E-MAIL:** [sherrill@coParenter.org](mailto:sherrill@coParenter.org)

**PHONE:** 951-544-2420



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**COMPANY:** CourtSolutions LLC

**SERVICES AVAILABLE:** We are a provider of remote telephonic access to courts. In courts with which we are affiliated, we charge for our services. For a categories of certain categories of users, we waive some or all of our fees.

**ADDITIONAL ASSISTANCE:**

**HELP AVAILABLE:**

Demo of Product or Services

**WEBSITE:** [www.Court-Solutions.com](http://www.Court-Solutions.com)

**CONTACT:** Morris Massel

**E-MAIL:** [info@court-solutions.com](mailto:info@court-solutions.com)

**PHONE:** 917-746-7476



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**COMPANY:** Soberlink

**SERVICES AVAILABLE:** Soberlink Alcohol Monitoring We are launching a National program - Soberlink Family Assistance Program. This program offers our Alcohol Monitoring Program Free of charge to those who qualify. Visit [Soberlink.com](http://Soberlink.com) for more information.

**ADDITIONAL ASSISTANCE:** Soberlink is developing an On-Demand Webinar around Alcohol Monitoring that is being presented by Judge Angie Arkin (ret judge out of Colorado) and Dr. Sol Rappaport (PHD in Psychology out of IL)

**HELP AVAILABLE:**

Demo of Product or Services  
Webinar on Best Use of Available Tools or Resources  
Subject-Matter Experts Advice & Recommendations

**WEBSITE:** [Soberlink.com](http://Soberlink.com)

**CONTACT:** Mike Fonseca

**E-MAIL:** [mf@soberlink.com](mailto:mf@soberlink.com)

**PHONE:** 817-797-7629



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**COMPANY:** Reliant Capital Solutions

**SERVICES AVAILABLE:** back or front office support/call center services, debt collections

**ADDITIONAL ASSISTANCE:**

**HELP AVAILABLE:**

Demo of Product or Services

Webinar on Best Use of Available Tools or Resources

**WEBSITE:** [www.reliant-cap.com](http://www.reliant-cap.com)

**CONTACT:** Tammy Vandenbroek

**E-MAIL:** [tvandenbroek@reliant-cap.com](mailto:tvandenbroek@reliant-cap.com)

**PHONE:** 614-421-8478





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**COMPANY:** YouthCenter

**SERVICES AVAILABLE:** We provide YouthCenter, Juvenile Case/Client management system. Our software covers 70-80% of the case management that traditional case management systems don't including assessments, drug tests, case notes, therapy notes, and more. It's available on mobile devices. JPO's refer to our software as, "their office in their hands" during this pandemic. We are offering use of our software at no charge to help get through these times.

**ADDITIONAL ASSISTANCE:** Along with being SME's on mobile case management, as a software development company, we can offer guidance on working remote, and provide tips on web meetings and various tools available.

**HELP AVAILABLE:**

Demo of Product or Services

Webinar on Best Use of Available Tools or Resources

Subject-Matter Experts Advice & Recommendations

**WEBSITE:** <https://www.youthcenter.net>

**CONTACT:** Dave Valko

**E-MAIL:** [dvalko@bizstream.com](mailto:dvalko@bizstream.com)

**PHONE:** 616-204-9729



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**COMPANY:** Kidlink Treatment Services

**SERVICES AVAILABLE:** Mental Health Services

**ADDITIONAL ASSISTANCE:** We can provide webinars on working remotely , talk about mental health

**HELP AVAILABLE:**

Webinar on Best Use of Available Tools or Resources

Subject-Matter Experts Advice & Recommendations

**WEBSITE:** [www.kidlinktreatmentservices.com](http://www.kidlinktreatmentservices.com)

**CONTACT:** Angela Webb-Weinberg

**E-MAIL:** [angie.webb@uhsinc.com](mailto:angie.webb@uhsinc.com)

**PHONE:** 205-886-0601



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**COMPANY:** cFive Solutions

**SERVICES AVAILABLE:** cFive Solutions, Inc. is making available free use of its Catalyst remote supervision software to help community supervision agencies reduce high-risk interactions during the COVID-19 pandemic. Catalyst is an engagement and behavior change platform that combines an administrative website for case managers with a secure mobile app for clients, and it enables seamless remote interactions. cFive is offering the messaging component of Catalyst free-of-charge to any community supervision agency during the COVID-19 crisis.

**ADDITIONAL ASSISTANCE:** We can provide insight and tips on how to engage clients using technology and the value of using conversational language.

**HELP AVAILABLE:**

Demo of Product or Services

Webinar on Best Use of Available Tools or Resources

Subject-Matter Experts Advice & Recommendations

**WEBSITE:** [www.cfive.com](http://www.cfive.com)

**CONTACT:** Karrie Patterson

**E-MAIL:** [kpatterson@cfive.com](mailto:kpatterson@cfive.com)

**PHONE:** 949-260-3012



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**COMPANY:** National Association For Shoplifting Prevention

**SERVICES AVAILABLE:** The National Association for Shoplifting Prevention is offering reduced and no cost online education programs for both adults and juveniles caught shoplifting.

**ADDITIONAL ASSISTANCE:**

**HELP AVAILABLE:**

Demo of Product or Services

Subject-Matter Experts Advice & Recommendations

**WEBSITE:** [www.ShopliftingPrevention.org](http://www.ShopliftingPrevention.org)

**CONTACT:** Renee Sirianni

**E-MAIL:** [Rsirianni@shopliftingprevention.org](mailto:Rsirianni@shopliftingprevention.org)

**PHONE:** 800-848-9595



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**COMPANY:** Tyler Technologies

**SERVICES AVAILABLE:** Technology to support virtual and remote operations, many with special offers and accelerated implementation timeframes. Virtual Hearings - 90 day free trial for qualified clients Rather than physically going to the courthouse, municipal courts are allowing defendants to attend a hearing online using Tyler Virtual Court. This new product gives you the flexibility to conduct court business from anywhere and automatically integrates with your current Incode Court software. Online Dispute Resolution - 12 day implementation for small claims Courts across the country are using ODR to decrease the number of cases pending on their docket when court finally resumes. Modria® online dispute resolute (ODR) empowers litigants to resolve their civil case online and in half the time of traditional court processes. Using easy-to-understand terminology, it walks the case parties through each step to reach a resolution and can virtually include a mediator, if necessary. reSearchTX for remote case file and document access - 30 day free trial for qualified clients Manage Supervised Offenders Remotely - 90 day free trial for qualified clients With Tyler Supervision automated telephone check-in, offenders check in by phone so you never miss an important client touchpoint while retaining a safe distance. With electronic monitoring, detention centers alleviate housing congestion by securely managing offenders in other locations.

**ADDITIONAL ASSISTANCE:** We have several experienced experts available to share knowledge on technology solutions to assist state and local justice agencies with managing virtual and remote operations. These include: Cybersecurity Virtual Court Online Dispute Resolution and many more.

**HELP AVAILABLE:**

Demo of Product or Services  
Webinar on Best Use of Available Tools or Resources  
Subject-Matter Experts Advice & Recommendations

**WEBSITE:** <https://www.tylertech.com/>

**CONTACT:** Debra L Reese

**E-MAIL:** [debra.reese@tylertech.com](mailto:debra.reese@tylertech.com)

**PHONE:** 972-713-3770



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**COMPANY:** Nomad AV Systems

**SERVICES AVAILABLE:** With two decades of experience designing, installing and supporting evidence presentation solutions, Nomad AV Systems has developed a thorough understanding of the audio visual technology and evidence presentation required by courts. Contact Nomad AV Systems for a free consultation on how a Nomad product can help create efficiency in your courtroom.

**ADDITIONAL ASSISTANCE:**

**HELP AVAILABLE:**

Demo of Product or Services

**WEBSITE:** [www.nomadAVsystems.com](http://www.nomadAVsystems.com)

**CONTACT:** Deb Nelson

**E-MAIL:** [dnelson@nomadavsystems.com](mailto:dnelson@nomadavsystems.com)

**PHONE:** 952-854-6565



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**COMPANY:** TurboCourt

**SERVICES AVAILABLE:** On-Line interactive platform providing ability to transact court business remotely by increasing access for users and staff.

**ADDITIONAL ASSISTANCE:** Social Distancing, Technology, Service and Productivity

**HELP AVAILABLE:**

Demo of Product or Services

Webinar on Best Use of Available Tools or Resources

**WEBSITE:** <http://info.turbocourt.com/covid-19-readiness-go-online-with-turbocourt-and-turbokidz/>

**CONTACT:** Alex Zilberfayn

**E-MAIL:** [alexz@intresys.com](mailto:alexz@intresys.com)

**PHONE:** 650-208-1881





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**COMPANY:**     equivant

**SERVICES AVAILABLE:** Technologies that provide remote/virtual services including SMS/text messaging with case participants; online case filings, payments, scheduling, and delivery of certain services (e.g., marriage applications); and community supervision tools that assist with remote oversight and services. We are available for 100% remote project assistance and implementation including training, management, and live support. Upfront costs can be delayed depending on specific technology/service. Consultation and expert advice is available from professionals with more than 30 years' experience, including best practices for risk and needs assessments (including validation and norming studies), computerized criminal history systems, integration and data-sharing, and general and specialized case management.

**ADDITIONAL ASSISTANCE:** We have experts that cross all phases of the justice system ready to share knowledge on a variety of topics including but not limited to: pretrial practices, online citizen services, "red routing" priorities, all phases of case management, managing vendor relationships remotely, and many more. We would never blatantly plug our own products if asked to assist in this manner.

**HELP AVAILABLE:**

Demo of Product or Services  
Webinar on Best Use of Available Tools or Resources  
Subject-Matter Experts Advice & Recommendations

**WEBSITE:** [www.equivant.com](http://www.equivant.com)

**CONTACT:** Gary Egner or Sue Humphreys

**EMAIL:** [gary.egner@equivant.com](mailto:gary.egner@equivant.com) | [sue.humphreys@equivant.com](mailto:sue.humphreys@equivant.com)

**PHONE:** 800-406-4333