

## Why a National Agenda?

The NACM National Agenda is a “touchstone” for NACM’s leadership in its education, advocacy, and other work in support of court professionals within the expanding role of the field of court administration.

As court managers, and those with an interest in promoting the effective administration of justice, NACM members play a critical role in referencing National Agenda priorities and reinforcing them in the daily work of the courts.

The NACM National Agenda originated in 2004 with its latest revision in 2015 through extensive research including member and justice system partner outreach.

The National Agenda will guide NACM in all of its activities to ensure that it remains true to its mission to serve its members and the profession of court administration.



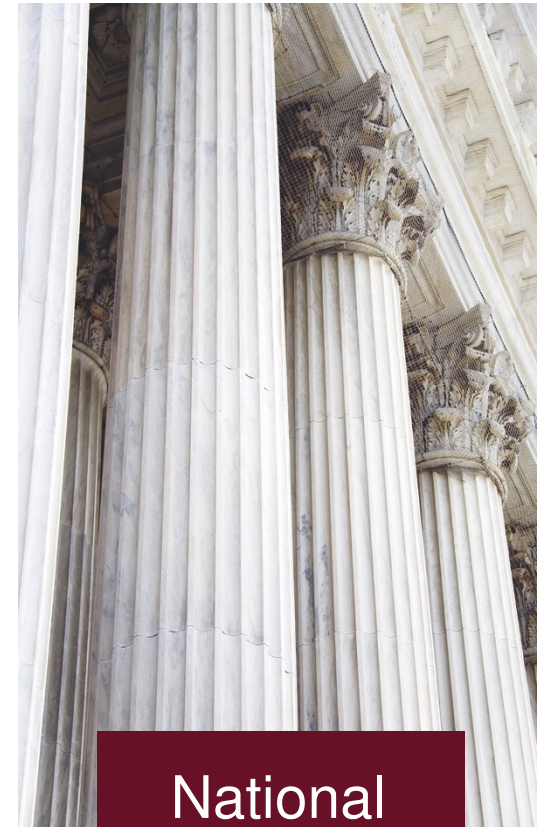
*“I have been a NACM member for a number of years and find the National Agenda to be particularly relevant and useful. It provides me with a great reference point for what’s happening in my chosen profession and where we may need to focus our efforts in the coming years.”*

– MARK WEINBERG

National Association for Court Management  
300 Newport Avenue  
Williamsburg, VA 23185-4147



**National Association  
for Court Management**



**National  
Agenda  
2015-2020**

**National Association for Court Management**  
300 Newport Avenue  
Williamsburg, VA 23185-4147

# The Priorities at a Glance

The NACM National Agenda will drive program priorities and improvements in the court



management profession. As the premier professional organization in this field, NACM has a

duty to help chart a course for judicial systems and trial courts along with their leadership judges and court managers. The National Agenda is also linked to NACM's Core® for greater synergy in our service to our members.



National Association for Court Management  
Phone: 1-800-616-6165 • <http://www.NACMnet.org>

## Advance Excellence in Court Management

- ✧ Effective management in the courts is not limited to caseflow but includes many other areas such as personnel, budget and facilities.
- ✧ Caseflow management has expanded to include the multi-faceted approaches necessary to keeping cases moving, including judicial workflow.
- ✧ Courts must continue to provide essential services despite tightening budgets while also being held accountable for their performance.

## Promote Fair and Accessible Justice

- ✧ Courts must be open to all as a venue for dispute resolution.
- ✧ Ethical behavior is at the forefront of all that courts do.
- ✧ Special populations, such as the disabled, elderly and those with limited English proficiency must have full and equal access to the courts.

## Develop Leaders for Tomorrow's Challenge

- ✧ Effective governance of our courts is critical to ensuring our courts are accountable.
- ✧ Today's courts need sound succession planning and transference of institutional knowledge to ensure their continued success.
- ✧ Court leaders must be skilled to lead today's complex and diverse organizations.

## Utilize Technology to Promote Best Practices

- ✧ Technology, properly implemented, can automate processes and allow for greater access to the courts.
- ✧ In the advent of "e-everything" courts must ensure that everyone's rights are protected appropriately.
- ✧ Sound, practical business practices should drive technological efforts.

## Enhance Public Perceptions of the Courts

- ✧ Public trust and confidence in the courts is critical to their functioning in society.
- ✧ Partnering with the community and other branches and governmental agencies is necessary in today's interlinked world.
- ✧ Courts must reach out to the community to share information, promote civics education and explain the unique role of the courts.



*“The NACM National Agenda represents who we are as a profession. It reaffirms both the role we and our courts play in the pursuit of fair and accessible justice while emphasizing the skills we need to be better stewards of the public's trust.”*

– MICHELE OKEN, NACM Past President