



COMMUNICATIONS COMMITTEE

Thursday, October 11, 2018 - 4:00 P.M. ET

Teleconference: 800-503-2899 | 2591537; International Call Number: 303-248-0817

[Committee Web Page](#)

Chair: Alyce Roberts

Vice Chair: Frank Hardester

AGENDA

1. Welcome/Call to Order/Roll Call
2. Corrections (if necessary) and Approval of Minutes



September 13 2018
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3. Committee Member Spotlight – Matching Faces with Names and Voices



Aurora Zamora

Court Services Consultant
 Texas Office of Court Administration
 (NACM's Plain Language Guide Subcommittee Chair)

In my role as court services consultant, I provide technical assistance and training to over 3,000 courts in Texas, focusing on trial courts. A 'high' moment for me is when my assistance helps remove the mystery in court management and allows a judge and/or court staff to consciously enhance the court's performance and service to their customers.

I have been a NACM member since 2003. I was going through a burn out, ready to quit phase. Attending the NACM conference in D.C. was my last hope for professional renewal. It occurred when I attended a session where Frank Braccolina spoke on the calling of the profession of court administration. I recommitted to my professional calling and have never regretted the decision.



Kevin Lane

Executive Officer
 California Court of Appeal Court
 (NACM's Social Media Coordinator)

I've been with the California Court of Appeal for 14 years, 5 years as the Executive Officer. Prior to that I was in various court management positions at the Los Angeles Superior Court for 14 years where I was introduced to NACM. I've been involved with NACM since 2002 and its sister organization (NCACC) National Conference of Appellate Court Clerks since 2005. I focused a lot of effort toward the NCACC as the chair of their Communications and several other committees. I also was a member of their Executive Committee. With just a few years left in this profession, I am returning to NACM to meet up with former Fellows of the NCSC and contribute what I can to this great organization. In the meantime, I enjoy everything San Diego has to offer including our beaches, hiking with my dog and playing on our adult dodgeball team.

4. Publications Updates
 - a. Court Manager, Alyce for Editor Tasha Ruth
 - b. Court Express, Editor Jeffrey Tsunekawa
5. 4th Quarter Webinar - Domestic Violence – November 8 at 2:00 p.m. ET, Alyce
6. Plain Language Guide Update, Plain Language Guide Chairs Aurora Zamora and Alyce
7. Social Media Update, Social Media Coordinator Kevin Lane
8. Website Update, Website Coordinator Jeffrey Tsunekawa
9. Education Committee Meeting Update, Vice President T.J. BeMent
10. Update Re NACM's 2019 First-quarter Webinar, Alyce
11. Next Meeting: November 8, 2018 at 4:00 ET