National Association *for* **Court Management**
Strengthening Court Professionals

2018 Court Technology Solutions Award
Nomination Form

Use this Form to nominate a court technology solution for the award.

Name of fully implemented Technology Solution:	_____
Name of NACM Member Nominating the Technology Solution:	_____
Phone: _____	Email: _____
Name of Court or Organization using the Technology Solution:	_____
Priority Area addressed by Technology Solution: (*check one or more*)	❑ Advance Excellence in Court Management ❑ Promote Fair and Accessible Justice ❑ Develop Leaders for Tomorrow's Challenge ❑ Utilize Technology to Promote Best Practices ❑ Enhance Public Perceptions of the Courts

Briefly Describe the Technology Solution you are nominating (feel free to attach URL's, screenshots, etc. to assist the judges with evaluating your solution).

Please explain how this Technology Solution will help advance the NACM National Agenda.

Send Nominations by April 13 to nacm@ncsc.org

For questions regarding the NACM Court Technology Solutions Awards, please contact Kevin J. Bowling at kbowling@miottawa.org

YouthCenter is about ease of use and information sharing. It is juvenile case management software built not only for the courts but is also used by detention facilities, probation, and outreach detention programs.

In Ottawa county, both the Juvenile Court and the Juvenile Detention Center utilize the software to manage client cases. The Information shared between the court and the detention center within the software allows for real time communication between Court and Detention staff. The availability of the real-time information about cases, both from the court and in detention, keeps all staff on the same page regarding the youth in our charge. There are no surprises as all the information is stored in one system.

Because information can be shared easily within the YouthCenter software, a robust system for users, roles, and permissions are available for administrators to manage. The utilization of the security system built within the software helps to ensure that only the eyes who should see specific information are allowed. With the security settings available, combined with our internal business practices of auditing roles and managing users/staff, we have an assurance that our data is secure within the software.

While the initial version of the software was developed specifically for Internet Explorer (IE) years ago (see YouthCenter-desktop-old-client-summary.png) due to limitations of browsers at the time, YouthCenter has continued to mature and change to meet the needs of modern courts. YouthCenter is in the midst of a complete re-write making the case management software available for use on multiple devices including standard desktop, laptops, tablets, and mobile devices. The change in architecture of the software allows courts and facilities the ability to move from traditional computers to mobile devices they may already have or lesser expensive (budget friendly) and modern computer like devices including Chromebooks. The new interface in YouthCenter is much more modern and familiar to our social media savvy younger users.

With the availability of the software on mobile devices now, it is not uncommon for case managers to "check in" prior to coming into the office to get up to speed before they start their day.
Over the past few years, the developer of the software, BizStream, has been an integral partner with Ottawa County in piloting the Multi-Jurisdictional Juvenile Justice Data Sharing Project (MJJJDSP) here in Michigan. The YouthCenter system allows for searching and sharing specific case information with partnering courts. The MJJJDSP allows for sharing of information through the National Information Exchange Model (NIEM) (https://www.niem.gov/). By using the NIEM standards, courts may exchange information even though they are not using the same case management software.

Not only is the YouthCenter system allowing for sharing of data between courts, recently with Washtenaw County here in Michigan, YouthCenter is now sharing data with community health record systems and electronic medical record systems utilizing industry standards while adhering to HIPPA regulations.

Along with its data sharing capabilities, the reporting available in the system is extremely robust. Reports are built, managed, and run by our staff. Reports on the data recorded in YouthCenter can be exported in an Excel friendly format or our staff can subscribe to reports which allows the data to be pushed to us, rather than the staff having to get it themselves. There are no additional costs to generate

reports and if we need help building a report, YouthCenter support is there to help. The reporting system has saved us countless hours when it comes to reporting to the state.

Ottawa County is proud to be a partner with BizStream in software especially knowing that BizStream's involvement with youth goes beyond developing software to support the courts and detention. Their team is passionate about empowering future generations - especially when it involves technology. They actively support local programs including BitCamp, robotics clubs, Girls Who Code, job shadow programs, and their own non-profit education initiative, BizStream Academy (http://www.bizstreamacademy.com/)

Search clients

Dave Valko

Home / Client / **Client Summary**

- Dashboard
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    - Paula Davis
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Paula Davis
- J1050655 · Open
- 2017-000001 · Open
- Detention · D - 04

Cory VandenBout
Medication(s)
Allergy: Nut / Peanut
In Group A   Upper Level
P.O. Smith 555-1212

👤 Client Summary

🔄 Old Summary   📄 OnBase Indexing

👤 *About* **Paula**
J1050655

STATUS
ℹ️ Open

NEXT COURT DATE
🏹 Jun 30, 2018 9:00 AM

Full Name: Paula Bynes Davis	**Primary Team Member:** Cory VandenBout
Birth Date: May 30, 2003 (age: 14)	**Other Team Members:** Bryson Mikita · Dick Kauffman · Dan Manning · Albert Person
Phone Number: 555-8946	
Email Address: pbd2003@gmail.com	**Assigned Judge:** Albert Hovingh
Address: 256 BitByte Rd Greenville, MI 48329	**Attorneys:** Leia VandenBout
County: Ottawa	

⚖️ **Court Case** *Summary*
2017-000001

STATUS
ℹ️ Open

PETITIONS
📄 1 open

Review Date:

🏛 Probation Violation
Current Facility Placement

FAC. PLACEMENT PROGRAM
🏢 Detention

UNIT - ROOM
🛏 D - 04

PRIVILEGE LEVEL
👥 Peer Group

Intake
🔴 3/16/2018

Estimated Release
🟢 4/30/2018

27 days

This is Paula's 2nd time in detention. She knows the rules and generally follows them.
Visitation is allowed by both parents and siblings.
Call PO Smith if there are issues.

🔘 Release   🔘 Start a Temporary Release

📅 **Activity** *Log*

🔍 Filter this list by anything

Objects | All   Days of Activity | 30   **Filter**

Thursday, April 12, 2018

11:32 AM	**Attachment: Other**
	Apr 12, 2018 11:32 AM
	Filename: Paula-Bynes-Lab-Results-041218.pdf
	Positive test
	created: 4/12/18 11:35 AM by Dave Valko

11:30 AM	**Drug Test: Alchohol & Cannabis**
	Apr 12, 2018 11:30 AM
	Cannabis (THC)
	Paula admitted to having an edible. She's trying to stop.
	created: 4/12/18 11:31 AM by Dave Valko

Friday, March 16, 2018

1:13 PM	**Facility Placement Intake: Probation Violation**
	Mar 16, 2018 1:13 PM
	This is Paula's 2nd time in detention. She knows the rules and generally follows them. Visitation is allowed by both parents and siblings. Call PO Smith if there are issues.
	created: 6/22/17 1:17 PM by Dave Valko

Showing *1 - 3* of *3*   Previous   1   Next

Auto Refresh: ✖ OFF   Per page 25

BizStream — Streamlining Business Productivity

ACME Court: Case Manager

| Search | Client | Recent Clients | My Clients | To Do List | User Preferences | Reports | Administration |

Main
- Home
- Calendar
- Documents & Files
- Contacts
- Announcements
- Message Forums
- User Directory
- Useful Websites
- Knowledge Base

Case Manager
- Case Manager
- Service Providers

Detention
- Detention

Facility
- Facility

Tools
- My Preferences
- Administration

Client
Paula Bynes Davis

- 🔍 View in Detention
- 🔍 View this client in the new YouthCenter
- ⊕ Add a Contact Log Entry
- ⊕ Add a Note
- ⊕ Record a Drug Test
- ⊕ Create a Court Order
- 📅 Schedule Appointment
- ⊕ Enroll into a Service
- 🗑 Discharge this Client

view this client in **Detention**

Davis, Paula Bynes
Paul R. Lindemuth

Open · JJV2016-000006 👤
Open · 2016-000006 ⚖

❌ **A DNA Sample is Required.**

ℹ️ Paula was placed in Detention on Saturday, February 10, 2018 4:02 pm.
Scheduled to be released on Friday, May 11, 2018.

Summary

- General Profile
- Contacts
- Case History
- Casework Team
- Case Plan
- Offenses
- Court Orders
- Contact Log
- Detention
- Drug Test
- Medical
- Placements
- Programs
- Assessments
- Other Forms
- Messages
- Attachments
- Register of Action
- Audit Log
- CLIENT ADMIN

📋 SUMMARY INFORMATION

📊 New Client Summary   ⚡ Quick Actions

ℹ️ **This client is Out of County**

Date of Birth: 05/10/2000 (17)
Review Date: 05/12/2017
Assigned Judge: Hon. Eric Sharpe
Next Appt: Click here to Schedule an Appointment
Calendar: View this Client's Calendar
Next Court Date: Add the Next Court Date
Tags: Medication(s) Allergy: Nut / Peanut In Group A Upper Level P.O. Smith 555-1212 edit
Caseworkers: Paul R. Lindemuth · David Valko · Hon. Eric Sharpe
Attorneys: -

Edit Mugshots

Activity Log

[View All Activity ▾]   ⊕ Add a Note

Incident: Detention Notes   03/21/2018 7:20 pm
- **Staff:** David Valko   by David Valko
- **Clients Involved:** Paula Bynes Davis

Paula had a issue with the dinner served and threw a fit over it.

Primary:
We sent her back to her room where she could chill out for a bit.

updated on 03/21/2018 7:21 pm by David Valko

Program Placement: Choice Select   02/12/2018 12:00 am
Put into program after positive drug test   by Cory Vanden Bout
updated on 03/21/2018 7:29 pm by David Valko

Drug Test   02/11/2018 10:35 am
Tested Positive for: Cannabis (THC)   by Paul Lindemuth
- **Kit:** Kit A

Initial screen after detention placement
updated on 03/22/2018 8:33 am by David Valko

Logout

Online Help · Getting Started Guide · Contact Support · YouthCenter Blog · About

YouthCenter | 🔴 Search clients 🔍 ↦ ☰

Home / Case Manager ⚙

YouthCenter | Statewide | 🔴 Go to the Old Search

Search **Clients** | ➕ Add a New Client

paula | 🔍

Search Results for **paula** (6 results)

Paula Bynes Davis
- 👤 J1050655 ⚖ May 30, 2003 (14)
- ⚖ **2017-000001** · Open
- 🚩 **Detention · D - 04** · admitted Mar 16, 2018

🏠 256 BitByte Rd
Greenville, MI
48329
Ottawa

👥 Mr. Cory
VandenBout
👁 4 hours ago

Polly Pocket
- 👤 2005-098557+ ⚖ Jan 1, 1992 (26)
- ⚖ **2005-098557+** · Open

👥 Cammie
Thomsen

Paul Pony
- 👤 2008-000089 ⚖ Jan 18, 2001 (17)

< >

"paula"

Q W E R T Y U I O P ⌫

A S D F G H J K L return

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⩗ YouthCenter   🔴 | Search clients   🔍 | ⭢   ☰

Home / Client / Client Summary   ⚙

Paula Davis
👤 J1050655 · Open
⚖ 2017-000001 · Open
🔖 Detention · D - 04

👥 Cory VandenBout

| Medication(s) | Allergy: Nut / Peanut | In Group A |
| Upper Level | P.O. Smith 555-1212 |

👤 Client Summary

🔴 Old Summary   📄 OnBase Indexing

| 👤 *About* **Paula** | STATUS | NEXT COURT DATE |
| J1050655 | ⓘ Open | 🔨 Jun 30, 2018 1:00 PM |

Full Name: Paula Bynes Davis	**Primary Team Member:**
Birth Date: May 30, 2003 (age: 14)	Cory VandenBout
Phone Number: 555-8946	**Other Team Members:**
Email Address: pbd2003@gmail.com	Bryson Mikita · Dick Kauffman · Dan Manning · Albert
Address: 256 BitByte Rd	Person
Greenville, MI 48329	**Assigned Judge:**
County: Ottawa	Albert Hovingh
	Attorneys:
	Leia VandenBout

| ⚖ **Court Case** *Summary* | STATUS | PETITIONS |
| 2017-000001 | ⓘ Open | 📄 1 open |

| **Review Date:** | |

| 🏛 **Probation Violation** | FAC. PLACEMENT PROGRAM | UNIT - ROOM | PRIVILEGE LEVEL |
| Current Facility Placement | 🏛 Detention | 🛏 D - 04 | 👥 Peer Group |

Intake   Estimated Release
⭢ 3/16/2018   ⭢ 4/30/2018

YouthCenter

Home / Client / Client Summary

Paula Davis
👤 J1050655 · Open
⚖️ 2017-000001 · Open
📕 Detention · D - 04

📷 Edit

👥 Cory VandenBout

Medication(s)　Allergy: Nut / Peanut　In Group A　Upper Level
P.O. Smith 555-1212

❌ **Case Completion** is not complete!

👤 Client Summary

🔄 Old Summary　📄 OnBase Indexing

👤 *About* **Paula**

| Note Date* | 4/12/2018 10:40 AM | 📅 |

Note Type* | Note ▼

Duration | | minutes

Note* | The meeting with Paula went well today. She is on track for release early next week.

Services Provided |

Search for and choose as many services as needed

Staff Present |

Search for and choose as many staff as needed

Access Level | ▼

Should this note only be seen by certain

∧ ∨   **Done**

🎤̸   ⌨