**Court Leader’s Advantage Video Podcast**

**Question Time Marker Sheet**

May 20th, 2025, Episode

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| 2 minutes  37 seconds | A recent Pew Research poll revealed that 35% of the public have a negative view of AI; another 33% feel that its benefits are counterbalanced by its risks. This skepticism has led some to predict a pending “AI Revolt,” where society pushes back against this new technology. Could courts reject AI altogether? Could we see courts, out of caution or reluctance, simply refuse to adopt it or at least ignore that it exists? |
| 6 minutes  38 seconds | The NACM Guide makes it clear that **training** is essential before a court embraces AI. But how do courts choose the best training programs for staff? What should be the key factors in evaluating a program’s effectiveness? And how can courts set realistic expectations for AI’s role in court operations? |
| 12 minutes  39 seconds | Training and policy often go hand-in-hand, but which comes first? The AI Guide suggests courts need proper training before launching AI use, yet training itself often relies on having a solid AI policy. Can you really adopt a policy before your staff is adequately trained? Or conversely, can you effectively train your staff without an overarching policy? |
| 18 minutes  42 seconds | What should a robust AI policy look like? Can we draw upon existing frameworks, or are they too scattered to provide any real guidance? For example, I’ve looked at various AI policies, and while some are clear about what AI tools are approved (for example, ChatGPT, Claude, or Bard), others have entirely different lists that include tools like Copilot, and Gemini, and none mention tools like **GROK**, **Perplexity**, or **DeepSeek**. Should AI policies be tool-specific or should they just take a generalized approach? |
| 28 minutes  19 seconds | Finally, for courts just beginning their AI journey: What advice do you have for those looking to integrate AI into their operations? What steps should they take to start using AI responsibly? |