

**THE DOCTOR IS IN**  
SCHEDULE A FREE CONSULTATION

NCSC | NATIONAL CENTER FOR STATE COURTS



The Court Consulting Services Division of the National Center for State Courts (NCSC) will be providing its **free consulting service, “The Doctor Is In,”** during the **NACM Annual Conference in San Diego, California on Monday, July 12th through Wednesday the 14th, from 9:00 AM to 4:00 PM!** We can provide you, or a court team, with up to an hour of consultation with one of our experienced court management consultants. Our consultants (including Laura Klaversma, Alicia Davis, Teri Deal, Allie McKenzie, and Nora Sydow on site, along with other remotely available NCSC experts) can meet with you to discuss court administration, technology, or children, family, and juvenile court issues. Please see the information below if you would like to schedule a one-on-one discussion with our consultant. Potential topic areas for the Doctor Is In sessions include:

<p><b><u>Court Organization and Processes</u></b></p> <ul style="list-style-type: none"> <li>➤ Access, Fairness, and Privacy</li> <li>➤ Caseflow and Calendar Management</li> <li>➤ Change Management</li> <li>➤ Court Organization Studies</li> <li>➤ Court Performance Measurement</li> <li>➤ Court Security Assessments</li> <li>➤ Fines, Fees, and Bail Practices</li> <li>➤ Justice System Response to Mental Illness</li> <li>➤ Leadership and Governance</li> <li>➤ Problem-Solving Court Evaluations</li> <li>➤ Process Improvement / Workflow</li> <li>➤ Relations with Justice System Partners</li> <li>➤ Relations with Local Funding Authorities</li> <li>➤ Remote Workforce</li> <li>➤ Strategic Planning</li> <li>➤ Trauma-Informed Practices</li> <li>➤ Virtual / Hybrid Hearings</li> <li>➤ Workload / Judicial Staffing Analysis</li> </ul>	<p><b><u>Children, Families, and Juvenile Courts</u></b></p> <ul style="list-style-type: none"> <li>➤ Child Welfare and Dependency Cases</li> <li>➤ Continuous Quality Improvement</li> <li>➤ Family Engagement and Family Voice</li> <li>➤ Family and Juvenile Court Performance Measures</li> <li>➤ Family Justice Reform</li> <li>➤ Informed Domestic Relations Trials</li> <li>➤ Juvenile Justice</li> <li>➤ Multidisciplinary Collaboratives</li> <li>➤ Process and Outcome Evaluations</li> <li>➤ Promoting Well-Being in Domestic Relations</li> <li>➤ Protection Order Portals</li> <li>➤ School Justice Partnerships</li> <li>➤ Triage</li> </ul>
<p><b><u>Court Facilities and Space Planning</u></b></p> <ul style="list-style-type: none"> <li>➤ Building Wellness</li> <li>➤ Hybrid Environments</li> <li>➤ Post-Pandemic Space Planning</li> </ul>	<p><b><u>Court Technology</u></b></p> <ul style="list-style-type: none"> <li>➤ CMS Assessments and Requirements</li> <li>➤ Court IT / Courtroom IT Assessments</li> <li>➤ Online Dispute Resolution</li> <li>➤ Technology Assessments</li> <li>➤ Technology Recruitment and Retention</li> <li>➤ Technology Reengineering</li> </ul>

Several of our consultants will be in attendance. Prior to the event, please select a discussion topic and contact Mr. Kent Kelly at [kkelly@ncsc.org](mailto:kkelly@ncsc.org) to arrange a meeting (either with an on-site consultant, or with a remotely available expert). Please note that sessions and availability are limited. We look forward to hearing from you!