**A Question of Ethics Conversation**

**The Ethics of Problem Analysis**

**Question Time Marker Sheet**

September 26th, 2024, Episode

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|  4 minutes10 seconds | What do you do if you have a serious problem, but can’t get political buy-in? |
|  11 minutes57 seconds | Two examples where political buy-in might be difficult:1. An old automated case management system is vulnerable to cyberattacks. The response is “There has been no attack so far, so let’s see if we can by for one more year.”
2. The court needs to improve access for the disabled, but it has other priorities. The court is not immediately affected fiscally by not improving access, but public trust and confidence possibly decline.

Are there different approaches to presenting these challenges?  |
| 15 minutes19 seconds | Long-term problems are long-term because more than likely someone or some group wants the situation to stay the way it is. How do you describe a business problem with a strong political undercurrent and still keep your integrity? |
| 22 minutes10 seconds | An example of a problem with political opposition: Self-service centers were opposed by some segments of the bar because some thought self-service centers took business away from lawyers. Creadell, did that occur in Philadelphia and how was it handled?  |
| 30 minutes6 seconds | How do you proceed if a solution is already laid out for you. For example: A judge is concerned over the plight of veterans. In your analysis, you conclude that although the plight of veterans is real, the homeless problem in your community is more serious. How do you write up your analysis?  |
| 32 minutes13 seconds | Should NACM provide more training in problem analysis? |
| 32 minutes13 seconds | Fostering relationships is extremely important, but is there also any concerns we should be aware of? For example: the term “preemptive avoidance” describes when a person decides not to initiate a topic because they know it will provoke a negative response by the group. Is this a concern in relationship building?  |